



VA Recommendations to the

ASSET AND INFRASTRUCTURE REVIEW COMMISSION

March 2022

Appendix H
Cost Benefit Analysis – VISN 09



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VISN 09 Central

The recommendations for modernization and realignment of VHA infrastructure submitted by the Secretary of the Department of Veterans Affairs to the Asset and Infrastructure Review (AIR) Commission are focused on allowing VA to provide accessible, timely, and high-quality health care for Veterans now and in the future. To inform the recommendations, VA conducted a Cost Benefit Analysis (CBA) that examines the cost-efficiency and benefits to Veterans of various courses of action (COAs) within each market. The CBA compares the costs and benefits associated with maintaining the current facilities, modernizing the current facilities, or strategically realigning and modernizing facilities in each market to inform the identification of a preferred COA.

The CBA aligns with requirements outlined in Section 1703C of Title 38, United States Code (U.S.C.), as added by Section 203 of the VA MISSION Act of 2018.

VA MISSION Act, Section 203(2)(F)

“In making recommendations under this subsection, the Secretary shall consider...the extent and timing of potential costs and savings, including the number of years such costs or savings will be incurred, beginning with the date of completion of the proposed recommendation.”

This CBA summary document defines the COAs, provides a brief overview of the methodology, and outlines the results of the CBA and the associated sensitivity analysis.

Overview of COAs and Methodology

The Cost Benefit Analysis (CBA) reviews, analyzes, and compares the costs and benefits of three distinct courses of action (COA):

- maintaining VA’s current facilities assuming no changes or additional modernization to current facilities, programs, and infrastructure (COA Name: Status Quo)
- modernizing the current facilities without strategically realigning facilities (COA Name: Modernization)
- strategically realigning and modernizing facilities (COA Name: VA Recommendation to the AIR Commission)

To evaluate these courses of action, VA examined the cost and benefits of each COA for each market. The CBA was conducted at the market level, rather than at the facility level, to allow for a holistic assessment of a COA’s impact that considers optimization of the market across all health care facilities. The financial costs were assessed using a Present Value (PV) analysis while the non-financial benefits were assessed using a Benefits Analysis Scoring process. Ultimately, the CBA results in a Cost-Benefit Index – a simple metric by which to compare the combined cost and non-financial benefits associated with each COA. The CBI equals the total life-cycle cost (PV) of each COA in PV dollars, divided by the Benefits Analysis score for that COA’s non-financial benefits normalized to the billions place. The COA with the lowest CBI score is the preferred COA.



Summary of Results

The VA Recommendation COA is the leading COA analyzed in the VISN 09 Central Market due to its leading Cost Benefit Index (CBI) score. The CBI score for the VA Recommendation COA (2.30) is 46.0% lower than the Status Quo COA (4.26) and 27.9% lower than the Modernization COA (3.19).

The VA Recommendation COA is \$2.4 B (8.0%) more expensive than the Status Quo COA and \$293.6 M (0.9%) more expensive than the Modernization COA. While the VA Recommendation COA increases cost compared to the Status Quo and Modernization COAs, it also increases benefits as seen by a 14-point benefits score compared to 7 for the Status Quo COA and 10 for the Modernization COA.

The tables below detail the present values, benefit scores, and CBIs for each COA.

Table 1 – CBI Scores by COA

	Status Quo	Modernization	VA Recommendation
COA PV (\$)	(\$29,793,388,527)	(\$31,872,882,312)	(\$32,166,504,659)
Benefit Analysis Score	7	10	14
CBI (Normalized in \$Billions)	4.26	3.19	2.30
CBI % Change vs. Status Quo	N/A	-25.1%	-46.0%
CBI % Change vs. Modernization	N/A	N/A	-27.9%

Table 2 – Cost Analysis Cost Variance by COA

Cost Variance	Status Quo	Modernization	VA Recommendation
Capital Cost Variance vs. Status Quo	N/A	(\$2,079,493,785)	(\$2,373,116,132)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	N/A	(\$2,079,493,785)	(\$2,373,116,132)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	(\$293,622,346)

Note: Operational unit costs were provided at the parent facility level not at the facility level. Therefore, the analysis does not estimate the changes in operational costs stemming from new, expanded, or removed points of care (POC). The analysis only shows changes to operational costs when a service line is shifted, at the parent facility level, from VA care to non-VA care.

**Table 3 – Benefit Analysis Scores by COA**

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3
Quality	1	2	2
Facilities and Sustainability	1	2	3
Mission	2	2	3
Total Benefit Score	7	10	14

VA Recommendation

The VA Recommendation for the VISN 09 Central Market COA is detailed below.

- Modernize and realign the Nashville VAMC by:
 - Modernizing the inpatient medical and surgical space
 - Modernizing the emergency department (ED)
 - Modernizing the operating rooms
- Establish a strategic collaboration to provide inpatient medical and outpatient surgical services in the vicinity of Clarksville, Tennessee. If unable to enter into a strategic collaboration, utilize community providers
- Modernize and realign the Murfreesboro VAMC by:
 - Relocating inpatient medical and outpatient surgical services to existing or future VA facilities and discontinuing those services at the Murfreesboro VAMC
 - Modernizing the RRTP
 - Modernizing the CLC
- Modernize and realign by establishing a new stand-alone CLC in the vicinity of Clarksville, Tennessee
- Modernize and realign outpatient facilities in the market by:
 - Establishing a new MS CBOC in the vicinity of Nashville, Tennessee
 - Establishing a new CBOC in the vicinity of Paris, Tennessee
 - Establishing a new CBOC in the vicinity of Crossville, Tennessee
 - Relocating the Clarksville MS CBOC to a new site within the vicinity of Clarksville, Tennessee, and closing the existing Clarksville MS CBOC
 - Relocating the Bowling Green CBOC to a new site within the vicinity of Bowling Green, Kentucky, and closing the existing Bowling Green CBOC
 - Relocating the Maury County CBOC to a new site within the vicinity of Maury County, Tennessee, and closing the existing Maury County CBOC
 - Relocating the Cookeville CBOC to a new site within the vicinity of Cookeville, Tennessee, and closing the existing Cookeville CBOC



- Relocating the Tullahoma CBOC to a new site in the vicinity of Tullahoma, Tennessee, and closing the existing Tullahoma CBOC
- Relocating the Hopkinsville CBOC to a new site in the vicinity of Hopkinsville, Tennessee, and closing the existing Hopkinsville CBOC
- Relocating all services to the proposed Nashville MS CBOC and closing the Albion Street CBOC Closing the Charlotte Avenue CBOC
- Relocating all services to the proposed Nashville MS CBOC and closing the Charlotte Avenue CBOC
- Relocating all services to the proposed Clarksville MS CBOC and closing the Dalton Drive OOS
- Relocating all services to the proposed Paris CBOC and the proposed Clarksville MS CBOC and closing the Dover CBOC
- Relocating all services to the proposed Crossville CBOC and the proposed Knoxville HCC and closing the Roane County CBOC
- Relocating all services to the proposed Cookeville MS CBOC, the proposed Tullahoma CBOC, and the Murfreesboro VAMC and closing the McMinnville CBOC

Cost Analysis

The Cost Analysis highlighted the estimated Present Value (PV) of each COA for the VISN 09 Central Market across a 30-year horizon. The cost of the VA Recommendation COA (\$32.2 B) was higher than the Status Quo COA (\$29.8 B) and the Modernization COA (\$31.9 B).

For the VISN 09 Central Market, the VA Recommendation COA is \$2.4 B (8.0%) more expensive than the Status Quo COA and \$293.6 M (0.9%) more expensive than the Modernization COA. The cost difference between the VA Recommendation COA and Status Quo COA can be attributed to new facilities, closing or modernizing existing facilities, and scaling capacity of existing facilities up or down to meet future Veteran in-house demand to accommodate changes in demand.

The table below outlines the costs associated with each of the COAs. For more detail refer to Appendix A – VISN 09 Central: Capital and Operational Costs Detail.

Table 4 – Total Cost Summary by COA

	Status Quo	Modernization	VA Recommendation
Total Costs (PV)	(\$29,793,388,527)	(\$31,872,882,312)	(\$32,166,504,659)
Capital Cost Variance vs. Status Quo	N/A	(\$2,079,493,785)	(\$2,373,116,132)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Non-VA Care Operational Cost Variance	N/A	\$0	\$0



	Status Quo	Modernization	VA Recommendation
VA Care Operational Cost Variance	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	N/A	(\$2,079,493,785)	(\$2,373,116,132)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	(\$293,622,346)

Benefit Analysis

This section describes the non-financial benefit analysis results for the VISN 09 Central Market across five domains: Demand and Supply, Access, Quality, Facilities and Sustainability, and Mission. The results indicate that the VA Recommendation COA provides the most benefit (greatest Total Benefit Score) in comparison to the Status Quo and Modernization COAs.

Table 5 – Benefit Analysis Scores by COA

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3
Quality	1	2	2
Facilities and Sustainability	1	2	3
Mission	2	2	3
Total Benefit Score	7	10	14

The scoring and rationale within each domain are described in the following sections. The data underlying the analysis is provided in Appendix B – VISN 09 Central: Benefits Analysis Key Data. Additional information regarding the scoring methodology is provided in the CBA Methodology.

Demand and Supply

Within the Demand and Supply domain, the CBA considers how each COA impacts VA’s ability to meet Veteran demand in the future. Each COA is assessed on two benefit components: (1) the ability to balance demand and supply; (2) the changes to facility placement or service offerings that improve VA’s ability to meet future demand.



The table below shows the scores for VISN 09 Central for this domain.

Table 6 – Demand and Supply Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3

Status Quo: The COA received a score of 1 because at least one inpatient service line was over/under supplied, or more than 50% of specialties were inadequately supplied when compared to future Veteran in-house demand. Additionally, no changes to facilities or services were introduced that improve VA’s ability to meet future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, expansion of services).

Modernization: The COA received a score of 2 because, while Modernization right-sizes services to meet future Veteran in-house demand, the COA does not include changes to facilities or services that improve VA’s ability to meet future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, addition of new services).

VA Recommendation: The COA received a score of 3 because it right-sizes services to meet future Veteran enrollee demand and includes changes to facilities or services that improve VA’s ability to meet future Veteran enrollee demand based on guidelines established in the CBA methodology. These changes include the following:

- Establishes a new Clarksville CLC to provide inpatient community living center services; 37,143 enrollees live within 60 minutes of the proposed facility
- Establishes a new Crossville CBOC to provide primary care and outpatient mental health services; there are 3,377 enrollees for which the proposed facility is the closest VA point of care within 30 minutes
- Establishes a new Tullahoma CBOC to provide primary care and outpatient mental health services; there are 4,484 enrollees for which the proposed facility is the closest VA point of care within 30 minutes
- Establishes a new Nashville MS CBOC to provide primary care, specialty care, and outpatient mental health services; there are 9,768 enrollees for which the proposed facility is the closest VA point of care within 60 minutes
- Expands the Cookeville CBOC to a MS CBOC, adding outpatient specialty care services
- Expands the Maury County CBOC to a MS CBOC, adding outpatient specialty care services
- Expands the Bowling Green CBOC to a MS CBOC, adding outpatient specialty care services
- Establishes the new Blanchfield Army Community Hospital inpatient medicine partnership
- Establishes the new Chattanooga, TN inpatient medicine and surgery partnership

Access

Within the Access domain, the CBA considers how each COA impacts Veteran access to care in the future. Each COA is assessed on the change in enrollee proximity to VA-provided primary care, specialty care, and outpatient mental health care.



The table below shows the CBA access scores for VISN 09 Central for this domain.

Table 7 – Access Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Access	2	2	3

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (inclusive of VA, Community Care Network providers, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future high-performing integrated delivery network (HPIDN).

Status Quo: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

Modernization: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

VA Recommendation: The COA received a score of 3 because access to VA-provided primary care increased 1% or more, specialty care increased 1% or more, and outpatient mental health care increased 1% or more.

Quality

Within the Quality domain, the CBA considers how each COA impacts the quality of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the ability of the main patient care facilities to support modern healthcare; (2) the ability of demand to support clinical competency.

The table below shows the scores for VISN 09 Central for this domain.

Table 8 – Quality Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Quality	1	2	2

Status Quo: The COA received a score of 1 for two reasons. First, the COA includes main patient care facilities that were built prior to the emergence of modern healthcare design principles and specific standards to support modern medicine (e.g., floor-to-floor heights, corridor widths, columns spacing, and utility infrastructure requirements). Second, the COA includes facilities with projected future demand below VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

Modernization: The COA received a score of 2 for two reasons. First, the COA replaces aged infrastructure with modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand below VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that



sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

VA Recommendation: The COA received a score of 2 for two reasons. First, the COA replaces aged infrastructure with modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand below VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

Facilities and Sustainability

Within the Facilities and Sustainability domain, the CBA considers how each COA impacts the sustainability of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the useful life of the main patient care facilities; (2) changes that strengthen VA’s ability to recruit and retain providers.

The table below shows the scores for VISN 09 Central for this domain.

Table 9 – Facilities and Sustainability Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Facilities and Sustainability	1	2	3

Note: The American Hospital Association estimates that a hospital’s useful life, a measure which predicts the productive period of a typical capital asset before it becomes obsolete or needs replacement, is currently 40 years.

Status Quo: The COA received a score of 1 for two reasons. First, the COA includes at least one main patient care facility that exceeds its useful life as defined by the American Hospital Association, indicating it may be obsolete or need replacement. Second, the COA does not include changes that strengthen VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

Modernization: The COA received a score of 2 for two reasons. First, the COA replaces all main patient care facilities that have exceeded their useful life with modern facilities that can be sustained over the coming years. Second, while the COA includes modernized infrastructure, which may attract providers, it does not include additional changes to support VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

VA Recommendation: The COA received a score of 3 for two reasons. First, the COA replaces all main patient care facilities that have exceeded their useful life with modern facilities that can be sustained over the coming years. Second, in addition to modernized infrastructure which may attract providers, it also includes additional changes to support VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded



partnerships between VA and academic affiliates, other Federal facilities, or community facilities). The COA includes the following actions to support VA's ability to recruit or retain providers:

- Establishes the Blanchfield Army Community Hospital inpatient medicine partnership
- Establishes the Chattanooga, TN inpatient medicine and surgery partnership

Mission

Within the Mission domain, the CBA considers how each COA impacts VA's ability to support its statutory missions of Education, Research, and Emergency Preparedness in the future. Each COA is assessed on three benefit components: (1) the impact on training programs; (2) the impact on research programs; (3) the impact on emergency preparedness.

A COA's overall score in the Mission domain is determined by the rounded average (unweighted) of its component (e.g., Education, Research, Emergency Preparedness) scores. The table below shows the scores for VISN 09 Central for this domain.

Table 10 – Mission Scoring Summary

Subdomain	Status Quo	Modernization	VA Recommendation
Education	2	2	3
Research	2	2	3
Emergency Preparedness	2	2	2
Overall Mission Score (Rounded Average)	2	2	3

Status Quo: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Modernization: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

VA Recommendation: The COA received a score of 3 (rounded average of scores across Education, Research, and Emergency Preparedness).



- **Education:** The COA received a score of 3 because inpatient acute services remain VA-delivered and thus the COA maintains existing training programs. Additionally, the COA includes new (not replacement) infrastructure that creates new opportunities for training within the market.
- **Research:** The COA received a score of 3 because it maintains all research programs and builds new (not replacement) infrastructure to support additional research space.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Sensitivity Analysis

A sensitivity analyses study shows how various sources of uncertainty in a mathematical model contribute to the model's overall uncertainty. The market is considered sensitive to a scenario when the VA Recommendation is no longer the leading COA due to changes in benefit scores, VA capital costs, VA operational costs, or non-VA operational costs.

The table below outlines the sensitivity analysis scenarios completed.

Table 11 – Sensitivity Analysis Scenarios

Sensitivity Analysis Scenarios
Increase Benefit Scores for Status Quo and Modernization in increments of one from 1 to 3 points
Increase VA Capital Costs in 50% increments from 0% to 300%
Increase VA Operational Costs in 50% increments from 0% to 300%
Increase Non-VA Operational Costs in 50% increments from 0% to 300%

Sensitivity Analysis Results Summary

In the VISN 09 Central Market, no scenarios changed the outcome of the CBA.

Sensitivity Analysis Full Results

The below tables show the results across all sensitivity analysis scenarios.

Table 12 – Sensitivity Analyses – Benefit Score Increase

Status Quo and Modernization Benefit Score Change	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
+0	4.26	3.19	2.30	VA Recommendation
+1	3.72	2.90	2.30	VA Recommendation



Status Quo and Modernization Benefit Score Change	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
+2	3.31	2.66	2.30	VA Recommendation
+3	2.98	2.45	2.30	VA Recommendation

Table 13 – Sensitivity Analyses – VA Capital Cost Increase

VA Capital Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	4.26	3.19	2.30	VA Recommendation
50%	4.36	3.37	2.44	VA Recommendation
100%	4.47	3.55	2.57	VA Recommendation
150%	4.58	3.73	2.71	VA Recommendation
200%	4.69	3.91	2.85	VA Recommendation
250%	4.80	4.08	2.99	VA Recommendation
300%	4.90	4.26	3.13	VA Recommendation

Table 14 – Sensitivity Analyses – VA Operational Cost Increase

VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	4.26	3.19	2.30	VA Recommendation



VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
50%	5.57	4.11	2.95	VA Recommendation
100%	6.88	5.03	3.61	VA Recommendation
150%	8.20	5.95	4.27	VA Recommendation
200%	9.51	6.86	4.92	VA Recommendation
250%	10.82	7.78	5.58	VA Recommendation
300%	12.14	8.70	6.24	VA Recommendation

Table 15 – Sensitivity Analyses – Non-VA Operational Cost Increase

Non-VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	4.26	3.19	2.30	VA Recommendation
50%	4.96	3.68	2.65	VA Recommendation
100%	5.67	4.18	3.00	VA Recommendation
150%	6.38	4.67	3.36	VA Recommendation
200%	7.08	5.17	3.71	VA Recommendation
250%	7.79	5.66	4.07	VA Recommendation
300%	8.50	6.16	4.42	VA Recommendation

**Appendix A – VISN 09 Central: Capital and Operational Costs Detail****Table 16 – Capital Costs by COA**

	Status Quo	Modernization	VA Recommendation
VAMC Ideal Square Footage	-	2,563,130	2,668,961
Build New GSF	-	1,678,364	1,756,757
Renovate In Place GSF	-	87,877	90,672
Matched Convert To GSF	-	209,462	206,667
Demolition GSF	-	1,397,881	1,397,881
Total Build New Cost	\$0	(\$1,519,868,188)	(\$1,581,169,473)
Total Renovate In Place Cost	\$0	(\$23,144,139)	(\$24,151,863)
Total Matched Convert To Cost	\$0	(\$79,798,876)	(\$78,716,639)
Total Demolition Cost	\$0	(\$48,857,051)	(\$48,857,051)
Total Lease Build-Out Cost	\$0	(\$68,883,108)	(\$108,163,259)
Total New Lease Cost	\$0	(\$267,624,148)	(\$419,838,865)
Total Existing Lease Cost	(\$99,204,259)	(\$99,204,112)	(\$86,102,809)
NRM Costs for Owned Facilities	(\$1,224,771,766)	(\$299,226,537)	(\$311,581,472)
FCA Correction Cost	(\$155,257,442)	N/A	N/A
Estimated Base Modernization Cost	(\$1,479,233,467)	(\$2,406,606,159)	(\$2,658,581,430)
Additional Common/Lobby Space Needed (GSF)	-	587,427	614,865
Cost of Additional Common/Lobby Space	\$0	(\$452,594,463)	(\$473,734,240)
Additional Parking Cost	\$0	(\$249,745,725)	(\$262,926,023)



	Status Quo	Modernization	VA Recommendation
Potential Land Acquisition Cost	\$0	(\$5,229,880)	(\$6,016,631)
Seismic Correction Cost	(\$13,747,829)	(\$264,468)	(\$264,468)
Non-Building FCA Correction Cost	(\$16,845,364)	(\$16,845,364)	(\$16,845,364)
Activation Costs	\$0	(\$458,034,386)	(\$464,574,636)
Estimated Additional Costs for Modernization	(\$30,593,193)	(\$1,182,714,286)	(\$1,224,361,362)
Cost Adjustment: In-Progress Construction	N/A	N/A	\$0
Cost Adjustment: In-Progress Lease	N/A	N/A	\$0
Estimated Facilities Costs (PV)	(\$1,509,826,660)	(\$3,589,320,445)	(\$3,882,942,792)

Table 17 – Operational Costs by COA

	Status Quo	Modernization	VA Recommendation
VA Direct	(\$10,345,772,776)	(\$10,345,772,776)	(\$10,345,772,776)
Fixed Direct	(\$1,170,747,169)	(\$1,170,747,169)	(\$1,170,747,169)
VA Specific Direct	(\$389,252,249)	(\$389,252,249)	(\$389,252,249)
Indirect	(\$4,727,672,238)	(\$4,727,672,238)	(\$4,727,672,238)
VA Specific Indirect	(\$730,151,500)	(\$730,151,500)	(\$730,151,500)
Research and Education	(\$87,295,321)	(\$87,295,321)	(\$87,295,321)
VA Overhead	(\$934,074,132)	(\$934,074,132)	(\$934,074,132)
VA Care Operational Cost Total (PV)	(\$18,384,965,385)	(\$18,384,965,385)	(\$18,384,965,385)
CC Direct	(\$7,353,076,695)	(\$7,353,076,695)	(\$7,353,076,695)
Delivery and Operations	(\$321,312,823)	(\$321,312,823)	(\$321,312,823)



	Status Quo	Modernization	VA Recommendation
Care Coordination	(\$338,317,674)	(\$338,317,674)	(\$338,317,674)
CC Overhead	(\$421,422,396)	(\$421,422,396)	(\$421,422,396)
Admin PMPM	(\$1,464,466,893)	(\$1,464,466,893)	(\$1,464,466,893)
Non-VA Care Operational Cost Total (PV)	(\$9,898,596,481)	(\$9,898,596,481)	(\$9,898,596,481)
Estimated Operational Costs (PV)	(\$28,283,561,867)	(\$28,283,561,867)	(\$28,283,561,867)

Appendix B – VISN 09 Central: Benefits Analysis Key Data

Below are key data points used in the benefit analysis, summarized in the above Benefit Analysis section.

Demand and Supply Inpatient

Table 18 – Demand and Supply Key Data Points for Scoring – Inpatient (IP)

Service Line	100% of FY29 In-house Bed Need	120% of FY29 In-house Bed Need	Operating Beds	Supply Adequacy (within 100-120% of in-house demand)
IP CLC	167	200	178	Adequately Supplied
IP Med/Surg	114	137	153	Over Supplied
IP MH	49	59	68	Over Supplied

Note: Community Living Center (CLC); Medicine (Med); Surgery (Surg); Mental Health (MH)

Source: Enrollee Healthcare Projection Model Base Year 2019

Outpatient

Table 19 – Demand and Supply Key Data Points for Scoring – Outpatient (OP)

Physician Supply Adequacy	Count of Specialties	Percentage
Adequately Supplied	15	56%



Physician Supply Adequacy	Count of Specialties	Percentage
Under Supplied	12	44%

Note: VA supply in the Status Quo COA is quantitatively evaluated based on the data above. It is assumed the Modernization COA scales the capacity of existing facilities up or down to meet future Veteran in-house demand. Similar to the Modernization COA, it is assumed the VA Recommendation COA scales the capacity of existing and proposed facilities up or down to meet future Veteran in-house demand. However, the VA Recommendation COA may account for factors that demand projections do not consider that may shift the future balance of in-house and community workload, such as:

- Areas with unmet Veteran demand that may warrant a net new point of care
- Low-census inpatient acute programs that may pose risks to quality and training programs, potentially warranting a shift to community providers
- Community capacity factors that may warrant changes to VA capacity

Source: Office of Productivity, Efficiency and Staffing 2019 Capacity Report

Table 20 – New Facility Demand Guidelines

Facility or Service	Guideline
Inpatient Acute VAMCs	Greater than or equal to 35,000 overlapping enrollees
Inpatient CLC	Greater than or equal to 21,000 overlapping enrollees
Health Care Center	Greater than or equal to 34,000 overlapping enrollees
MS CBOC	Greater than or equal to 4,300 non-overlapping enrollees
CBOC	Greater than or equal to 2,500 non-overlapping enrollees

Note: The above guidelines are used to determine whether a new (not replacement) point of care or service proposed in the VA recommendation had adequate demand.

Access

Table 21 – Access Key Data Points for Scoring

COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 30 minutes of VA-provided OP Mental Health	74.3%	74.3%	Maintained within 1%



COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 30 minutes of VA-provided OP Primary Care	74.7%	74.7%	Maintained within 1%
Status Quo	% of enrollees within 60 minutes of VA-provided OP Specialty Care	80.8%	80.8%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	98.4%	98.4%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%
Status Quo	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Mental Health	74.3%	74.3%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Primary Care	74.7%	74.7%	Maintained within 1%
Modernization	% of enrollees within 60 minutes of VA-provided OP Specialty Care	80.8%	80.8%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	98.4%	98.4%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%



COA	Measure	Current	Future	Result
Modernization	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Mental Health	74.3%	77.4%	Increased 1% or more
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Primary Care	74.7%	77.0%	Increased 1% or more
VA Recommendation	% of enrollees within 60 minutes of VA-provided OP Specialty Care	80.8%	94.1%	Increased 1% or more
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	98.4%	98.4%	Maintained within 1%
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%
VA Recommendation	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (HPIDN) (inclusive of VA, Community Care Network, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future HPIDN. The table above shows the results for enrollee proximity to the full HPIDN as well as to VA-provided care in the market.

Source: Enrollee data from the FY19 Geocoded Enrollee File. Existing VA facility location data from VAST. Commercial provider location data from Definitive Healthcare.



Quality

Main Patient Care Facility Construction Date

Table 22 – Quality Key Data Points for Scoring – Age

Facility	Main Patient Care Facility Construction Date	Built Pre-1970?
(V09) (626) Nashville	1960	Yes
(V09) (626A4) Murfreesboro	1939	Yes

Source: Main patient care facility construction and renovation dates from CAI Buildings and FCA Condition Gaps Reports 9-14-2020

Inpatient Acute Demand

Table 23 – Quality Key Data Points for Scoring – Inpatient Acute Demand

Facility	Service	Demand Guideline	Meets or Exceeds Guideline?	VA Recommendation
(V09) (626) Nashville	IP Med	20 ADC	Yes	Maintain
(V09) (626) Nashville	IP Surg	1,600 Cases	Yes	Maintain
(V09) (626) Nashville	IP MH	8 ADC	No	Maintain
(V09) (626A4) Murfreesboro	IP Med	20 ADC	No	Relocate
(V09) (626A4) Murfreesboro	IP Surg	1,600 Cases	No Service	N/A
(V09) (626A4) Murfreesboro	IP MH	8 ADC	Yes	Maintain

Note: The Status Quo and Modernization COAs are assumed to maintain all current facilities and services. The VA Recommendation COA proposes maintaining, partnering, and divesting of services at each facility, shown in the last column titled “VA Recommendation”. To score a 3, the VA recommendation must partner or divest of all low-demand services

Source: FY 2029 average daily census for inpatient services is based on Enrollee Healthcare Projection Model Base Year 2019. 2019 Total Surgical Cases is from the VA National Surgery Office.



Facilities and Sustainability

Table 24 – Facilities and Sustainability Key Data Points for Scoring

Facility	Main Patient Care Facility Construction Date	Most Recent Main Patient Care Facility Renovation Date	Exceeds Useful Life?
(V09) (626) Nashville	1960	1991	Yes
(V09) (626A4) Murfreesboro	1939	1985	Yes

Note: Exceeding useful life is defined as 1) When a main patient care facility was built before 1970 it has exceeded its useful life, even if it has undergone major renovation in the last 40 years. 2) When a main patient care facility was built after 1970 but is still more than 40 years old (built on or after 1971 and before 1989), it must have undergone major renovation within the last 40 years to not exceed its useful life. 3) When a main patient care facility was built in or after 1989, it has not exceeded its useful life.

Source: From CAI Buildings and FCA Condition Gaps Reports 9-14-2020

Table 25 – Key Data Points for Scoring - Recruitment and Retention

Facility	Expands VA's Ability to Recruit/Retain?
(V09) Blanchfield Army Community Hospital inpatient partnership	Yes
(V09) Chattanooga, TN inpatient partnership	Yes

Mission

Table 26 – Mission Key Data Points for Scoring

The Status Quo and Modernization COAs are assumed to have no impact on VA’s statutory missions. The impact of the VA Recommendation on VA’s statutory missions is shown in the table below:

Facility	Training Impact	Research Impact	4th Mission Impact	Market Plan Includes New Facilities/Services to Increase Training/Research Opportunities
(V09) (626) Nashville	No impact on training	Maintains or Has Plan to Transition	No PRC Designation	Increases Research Opportunities, Increases Training Opportunities



Facility	Training Impact	Research Impact	4th Mission Impact	Market Plan Includes New Facilities/Services to Increase Training/Research Opportunities
(V09) (626A4) Murfreesboro	No impact on training	No Research Program	No PRC Designation	Increases Research Opportunities, Increases Training Opportunities



VISN 09 Eastern

The recommendations for modernization and realignment of VHA infrastructure submitted by the Secretary of the Department of Veterans Affairs to the Asset and Infrastructure Review (AIR) Commission are focused on allowing VA to provide accessible, timely, and high-quality health care for Veterans now and in the future. To inform the recommendations, VA conducted a Cost Benefit Analysis (CBA) that examines the cost-efficiency and benefits to Veterans of various courses of action (COAs) within each market. The CBA compares the costs and benefits associated with maintaining the current facilities, modernizing the current facilities, or strategically realigning and modernizing facilities in each market to inform the identification of a preferred COA.

The CBA aligns with requirements outlined in Section 1703C of Title 38, United States Code (U.S.C.), as added by Section 203 of the VA MISSION Act of 2018.

VA MISSION Act, Section 203(2)(F)

“In making recommendations under this subsection, the Secretary shall consider...the extent and timing of potential costs and savings, including the number of years such costs or savings will be incurred, beginning with the date of completion of the proposed recommendation.”

This CBA summary document defines the COAs, provides a brief overview of the methodology, and outlines the results of the CBA and the associated sensitivity analysis.

Overview of COAs and Methodology

The Cost Benefit Analysis (CBA) reviews, analyzes, and compares the costs and benefits of three distinct courses of action (COA):

- maintaining VA’s current facilities assuming no changes or additional modernization to current facilities, programs, and infrastructure (COA Name: Status Quo)
- modernizing the current facilities without strategically realigning facilities (COA Name: Modernization)
- strategically realigning and modernizing facilities (COA Name: VA Recommendation to the AIR Commission)

To evaluate these courses of action, VA examined the combined cost and benefits of each COA for each market. The CBA was conducted at the market level, rather than at the facility level, to allow for a holistic assessment of a COA’s impact that considers optimization of the market across all health care facilities. The financial costs were assessed using a Present Value (PV) analysis while the non-financial benefits were assessed using a Benefits Analysis Scoring process. Ultimately, the CBA results in a Cost-Benefit Index – a simple metric by which to compare the combined cost and non-financial benefits associated with each COA. The CBI equals the total life-cycle cost (PV) of each COA in PV dollars, divided by the Benefits Analysis score for that COA’s non-financial benefits normalized to the billions place. The COA with the lowest CBI score is the preferred COA.



Summary of Results

The VA Recommendation COA is the leading COA analyzed in the VISN 09 Eastern Market due to its leading Cost Benefit Index (CBI) score. The CBI score for the VA Recommendation COA (1.07) is 28.8% lower than the Status Quo COA (1.51) and 25.6% lower than the Modernization COA (1.44).

The VA Recommendation COA is \$1.0 B (6.8%) more expensive than the Status Quo COA and \$234.9 M (1.5%) more expensive than the Modernization COA. While the VA Recommendation COA increases cost compared to the Status Quo and Modernization COAs, it also increases benefits as seen by a 15-point benefits score compared to 10 for the Status Quo COA and 11 for the Modernization COA.

The tables below detail the present values, benefit scores, and CBIs for each COA.

Table 27 – CBI Scores by COA

	Status Quo	Modernization	VA Recommendation
COA PV (\$)	(\$15,087,979,978)	(\$15,880,064,584)	(\$16,114,994,946)
Benefit Analysis Score	10	11	15
CBI (Normalized in \$Billions)	1.51	1.44	1.07
CBI % Change vs Status Quo	N/A	-4.3%	-28.8%
CBI % Change vs Modernization	N/A	N/A	-25.6%

Table 28 -- Cost Analysis Cost Variance by COA

Cost Variance	Status Quo	Modernization	VA Recommendation
Capital Cost Variance vs. Status Quo	N/A	(\$792,084,607)	(\$1,027,014,968)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	N/A	(\$792,084,607)	(\$1,027,014,968)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	(\$234,930,362)

Note: Operational unit costs were provided at the parent facility level not at the facility level. Therefore, the analysis does not estimate the changes in operational costs stemming from new, expanded, or removed points of care (POC). The analysis only shows changes to operational costs when a service line is shifted, at the parent facility level, from VA care to non-VA care. When the VA Recommendation COA shifts care across markets, operational costs are still incurred by the originating market in the future state. This is done to better compare COAs in each market and because the costs remain with the VHA at the national level.

**Table 29 – Benefit Analysis Scores by COA**

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3
Quality	3	3	3
Facilities and Sustainability	2	2	3
Mission	2	2	3
Total Benefit Score	10	11	15

VA Recommendation

The VA Recommendation for the VISN 09 Eastern Market COA is detailed below.

- Modernize and realign the Mountain Home VAMC by:
 - Modernizing the CLC
 - Modernizing the RRTP
- Modernize and realign by establishing a new stand-alone CLC in the vicinity of Knoxville, Tennessee
- Modernize and realign outpatient facilities in the market by:
 - Establishing a new MS CBOC in the vicinity of Kingsport, Tennessee
 - Establishing a new CBOC in the vicinity of Greeneville, Tennessee
 - Establishing a new CBOC in the vicinity of Maryville, Tennessee
 - Establishing a new HCC in the vicinity of Knoxville, Tennessee
 - Relocating all services to the proposed Knoxville HCC and closing the Knoxville MS CBOC
 - Relocating all services to the proposed Knoxville HCC and closing the Knox County OOS
 - Relocating all services to the proposed Knoxville HCC and closing the Downtown West OOS
 - Relocating all services to the proposed Knoxville HCC and closing Knox West OOS
 - Relocating all services to the Morristown CBOC, the proposed Kingsport MS CBOC, and the proposed Greeneville CBOC and closing the Rogersville OOS
 - Relocating all services at the Jonesville OOS and closing the Jonesville OOS
 - Relocating all services at the Vansant OOS and closing the Vansant OOS
 - Relocating all services at the Marion OOS and closing the Marion OOS

Cost Analysis

The Cost Analysis highlighted the estimated Present Value (PV) of each COA for the VISN 09 Eastern Market across a 30-year horizon. The cost of the VA Recommendation COA (\$16.1 B) was higher than the Status Quo COA (\$15.1 B) and the Modernization COA (\$15.9 B).



For the VISN 09 Eastern Market, the VA Recommendation COA is \$1.0 B (6.8%) more expensive than the Status Quo COA and \$234.9 M (1.5%) more expensive than the Modernization COA. The cost difference between the VA Recommendation COA and Status Quo COA can be attributed to new facilities, closing or modernizing existing facilities, and scaling capacity of existing facilities up or down to meet future Veteran in-house demand to accommodate changes in demand.

The table below outlines the costs associated with each of the COAs. For more detail refer to Appendix A – VISN 09 Eastern: Capital and Operational Costs Detail.

Table 30 – Total Cost Summary by COA

	Status Quo	Modernization	VA Recommendation
Total Costs (PV)	(\$15,087,979,978)	(\$15,880,064,584)	(\$16,114,994,946)
Capital Cost Variance vs. Status Quo	N/A	(\$792,084,607)	(\$1,027,014,968)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Non-VA Care Operational Cost Variance	N/A	\$0	\$0
VA Care Operational Cost Variance	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	\$0	(\$792,084,607)	(\$1,027,014,968)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	(\$234,930,362)

Benefit Analysis

This section describes the non-financial benefit analysis results for the VISN 09 Eastern Market across five domains: Demand and Supply, Access, Quality, Facilities and Sustainability, and Mission. The results indicate that the VA Recommendation COA provides the most benefit (greatest Total Benefit Score) in comparison to the Status Quo and Modernization COAs.

Table 31 – Benefit Analysis Scores by COA

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3



Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Quality	3	3	3
Facilities and Sustainability	2	2	3
Mission	2	2	3
Total Benefit Score	10	11	15

The scoring and rationale within each domain are described in the following sections. The data underlying the analysis is provided in Appendix B – VISN 09 Eastern: Benefits Analysis Key Data. Additional information regarding the scoring methodology is provided in the CBA Methodology.

Demand and Supply

Within the Demand and Supply domain, the CBA considers how each COA impacts VA’s ability to meet Veteran demand in the future. Each COA is assessed on two benefit components: (1) the ability to balance demand and supply; (2) the changes to facility placement or service offerings that improve VA’s ability to meet future demand.

The table below shows the scores for VISN 09 Eastern for this domain.

Table 32 – Demand and Supply Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3

Status Quo: The COA received a score of 1 because at least one inpatient service line was over/under supplied, or more than 50% of specialties were inadequately supplied when compared to future Veteran in-house demand. Additionally, no changes to facilities or services were introduced that improve VA’s ability to meet the future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, expansion of services).

Modernization: The COA received a score of 2 because, while Modernization right-sizes services to meet future Veteran in-house demand, the COA does not include changes to facilities or services that improve VA’s ability to meet the future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, addition of new services).

VA Recommendation: The COA received a score of 3 because it right-sizes services to meet future Veteran enrollee demand and includes changes to facilities or services that improve VA’s ability to meet future Veteran enrollee demand based on guidelines established in the CBA methodology. These changes include the following:

- Establishes a new Knoxville CLC to provide inpatient community living center services; 34,950 enrollees live within 60 minutes of the proposed facility
- Establishes a new Kingsport MS CBOC to provide primary care, specialty care, and outpatient mental health services; 5,908 enrollees for which the proposed facility is the closest VA point of care within 60 minutes



- Establishes a new Greeneville CBOC to provide primary care and outpatient mental health services; there are 3,101 enrollees for which the proposed facility is the closest VA point of care within 30 minutes
- Establishes a new Maryville CBOC to provide primary care and outpatient mental health services; there are 5,174 enrollees for which the proposed facility is the closest VA point of care within 30 minutes
- Expands the Knoxville MS CBOC to an HCC, adding outpatient surgery services
- Expands the Sevierville CBOC to a MS CBOC, adding specialty care services
- Establishes the new Knoxville, TN inpatient medicine and surgery partnership

Access

Within the Access domain, the CBA considers how each COA impacts Veteran access to care in the future. Each COA is assessed on the change in enrollee proximity to VA-provided primary care, specialty care, and outpatient mental health care.

The table below shows the CBA access scores for VISN 09 Eastern for this domain.

Table 33 – Access Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Access	2	2	3

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (inclusive of VA, Community Care Network providers, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future high-performing integrated delivery network (HPIDN).

Status Quo: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

Modernization: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

VA Recommendation: The COA received a score of 3 because access to VA-provided primary care was maintained within 1%, specialty care increased 1% or more, and outpatient mental health care increased 1% or more.

Quality

Within the Quality domain, the CBA considers how each COA impacts the quality of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the ability of the main patient care facilities to support modern healthcare; (2) the ability of demand to support clinical competency.



The table below shows the scores for VISN 09 Eastern for this domain.

Table 34 – Quality Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Quality	3	3	3

Status Quo: The COA received a score of 3 for two reasons. First, the COA contains only modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

Modernization: The COA received a score of 3 for two reasons. First, the COA contains only modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

VA Recommendation: The COA received a score of 3 for two reasons. First, the COA contains only modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

Facilities and Sustainability

Within the Facilities and Sustainability domain, the CBA considers how each COA impacts the sustainability of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the useful life of the main patient care facilities; (2) changes that strengthen VA’s ability to recruit and retain providers.

The table below shows the scores for VISN 09 Eastern for this domain.

Table 35 – Facilities and Sustainability Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Facilities and Sustainability	2	2	3

Note: The American Hospital Association estimates that a hospital’s useful life, a measure which predicts the productive period of a typical capital asset before it becomes obsolete or needs replacement, is currently 40 years.



Status Quo: The COA received a score of 2 for two reasons. First, the COA's main patient care facilities are still within their useful life, indicating they can be sustained over the coming years. Second, while the COA includes modern infrastructure, which may attract providers, it does not include additional changes to support VA's ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

Modernization: The COA received a score of 2 for two reasons. First, the COA's main patient care facilities are still within their useful life, indicating they can be sustained over the coming years. Second, while the COA includes modern infrastructure, which may attract providers, it does not include additional changes to support VA's ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

VA Recommendation: The COA received a score of 3 for two reasons. First, the COA replaces all main patient care facilities that have exceeded their useful life with modern facilities that can be sustained over the coming years. Second, in addition to modernized infrastructure which may attract providers, it also includes additional changes to support VA's ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities). The COA includes the following actions to support VA's ability to recruit or retain providers:

- Establishes the Knoxville, TN inpatient medicine and surgery partnership

Mission

Within the Mission domain, the CBA considers how each COA impacts VA's ability to support its statutory missions of Education, Research, and Emergency Preparedness in the future. Each COA is assessed on three benefit components: (1) the impact on training programs; (2) the impact on research programs; (3) the impact on emergency preparedness.

A COA's overall score in the Mission domain is determined by the rounded average (unweighted) of its component (e.g., Education, Research, Emergency Preparedness) scores. The table below shows the scores for VISN 09 Eastern for this domain.

Table 36 – Mission Scoring Summary

Subdomain	Status Quo	Modernization	VA Recommendation
Education	2	2	3
Research	2	2	3
Emergency Preparedness	2	2	2
Overall Mission Score (Rounded Average)	2	2	3

Status Quo: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).



- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Modernization: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

VA Recommendation: The COA received a score of 3 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 3 because inpatient acute services remain VA-delivered and thus the COA maintains existing training programs. Additionally, the COA includes new (not replacement) infrastructure that creates new opportunities for training within the market.
- **Research:** The COA received a score of 3 because it maintains all research programs and builds new (not replacement) infrastructure to support additional research space.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Sensitivity Analysis

A sensitivity analyses study shows how various sources of uncertainty in a mathematical model contribute to the model's overall uncertainty. The market is considered sensitive to a scenario when the VA Recommendation is no longer the leading COA due to changes in benefit scores, VA capital costs, VA operational costs, or non-VA operational costs.

The table below outlines the sensitivity analysis scenarios completed.

Table 37 – Sensitivity Analysis Scenarios

Sensitivity Analysis Scenarios
Increase Benefit Scores for Status Quo and Modernization in increments of one from 1 to 3 points
Increase VA Capital Costs in 50% increments from 0% to 300%
Increase VA Operational Costs in 50% increments from 0% to 300%
Increase Non-VA Operational Costs in 50% increments from 0% to 300%



Sensitivity Analysis Results Summary

In the VISN 09 Eastern Market, no scenarios changed the outcome of the CBA.

Sensitivity Analysis Full Results

The below tables show the results across all sensitivity analysis scenarios.

Table 38 – Sensitivity Analyses – Benefit Score Increase

Status Quo and Modernization Benefit Score Change	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
+0	1.51	1.44	1.07	VA Recommendation
+1	1.37	1.32	1.07	VA Recommendation
+2	1.26	1.22	1.07	VA Recommendation
+3	1.16	1.13	1.07	VA Recommendation

Table 39 – Sensitivity Analyses – VA Capital Cost Increase

VA Capital Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	1.51	1.44	1.07	VA Recommendation
50%	1.54	1.51	1.13	VA Recommendation
100%	1.57	1.57	1.19	VA Recommendation
150%	1.61	1.64	1.24	VA Recommendation
200%	1.64	1.71	1.30	VA Recommendation
250%	1.67	1.77	1.35	VA Recommendation



VA Capital Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
300%	1.70	1.84	1.41	VA Recommendation

Table 40 – Sensitivity Analyses – VA Operational Cost Increase

VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	1.51	1.44	1.07	VA Recommendation
50%	1.93	1.83	1.36	VA Recommendation
100%	2.35	2.21	1.64	VA Recommendation
150%	2.78	2.60	1.92	VA Recommendation
200%	3.20	2.98	2.20	VA Recommendation
250%	3.62	3.37	2.48	VA Recommendation
300%	4.05	3.75	2.77	VA Recommendation

Table 41 – Sensitivity Analyses – Non-VA Operational Cost Increase

Non-VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	1.51	1.44	1.07	VA Recommendation
50%	1.81	1.72	1.27	VA Recommendation
100%	2.11	1.99	1.47	VA Recommendation



Non-VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
150%	2.41	2.26	1.67	VA Recommendation
200%	2.70	2.53	1.87	VA Recommendation
250%	3.00	2.80	2.07	VA Recommendation
300%	3.30	3.07	2.27	VA Recommendation

**Appendix A – VISN 09 Eastern: Capital and Operational Costs Detail****Table 42 – Capital Costs by COA**

	Status Quo	Modernization	VA Recommendation
VAMC Ideal Square Footage	-	1,510,581	1,632,064
Build New GSF	-	337,241	425,273
Renovate In Place GSF	-	859,919	843,593
Matched Convert To GSF	-	195,387	214,352
Demolition GSF	-	337,807	337,807
Total Build New Cost	\$0	(\$284,303,729)	(\$362,043,049)
Total Renovate In Place Cost	\$0	(\$316,773,559)	(\$310,608,417)
Total Matched Convert To Cost	\$0	(\$71,094,147)	(\$77,349,247)
Total Demolition Cost	\$0	(\$10,888,327)	(\$10,888,327)
Total Lease Build-Out Cost	\$0	(\$67,793,478)	(\$92,536,444)
Total New Lease Cost	\$0	(\$243,050,739)	(\$331,732,281)
Total Existing Lease Cost	(\$62,220,416)	(\$62,220,286)	(\$24,721,177)
NRM Costs for Owned Facilities	(\$436,977,966)	(\$176,349,212)	(\$190,531,361)
FCA Correction Cost	(\$105,760,752)	N/A	N/A
Estimated Base Modernization Cost	(\$604,959,135)	(\$1,232,473,477)	(\$1,400,410,304)
Additional Common/Lobby Space Needed (GSF)	-	118,034	148,846
Cost of Additional Common/Lobby Space	\$0	(\$83,868,530)	(\$105,761,226)
Additional Parking Cost	\$0	\$0	(\$17,957,615)



	Status Quo	Modernization	VA Recommendation
Potential Land Acquisition Cost	\$0	(\$109,602)	(\$348,210)
Seismic Correction Cost	(\$47,229,873)	(\$10,399,090)	(\$10,399,090)
Non-Building FCA Correction Cost	\$0	\$0	\$0
Activation Costs	\$0	(\$117,422,915)	(\$144,327,532)
Estimated Additional Costs for Modernization	(\$47,229,873)	(\$211,800,137)	(\$278,793,672)
Cost Adjustment: In-Progress Construction	N/A	N/A	\$0
Cost Adjustment: In-Progress Lease	N/A	N/A	\$0
Estimated Facilities Costs (PV)	(\$652,189,008)	(\$1,444,273,614)	(\$1,679,203,976)

Table 43 – Operational Costs by COA

	Status Quo	Modernization	VA Recommendation
VA Direct	(\$4,671,288,538)	(\$4,671,288,538)	(\$4,671,288,538)
Fixed Direct	(\$720,498,018)	(\$720,498,018)	(\$720,498,018)
VA Specific Direct	(\$170,204,101)	(\$170,204,101)	(\$170,204,101)
Indirect	(\$2,114,999,823)	(\$2,114,999,823)	(\$2,114,999,823)
VA Specific Indirect	(\$341,704,584)	(\$341,704,584)	(\$341,704,584)
Research and Education	(\$3,645,818)	(\$3,645,818)	(\$3,645,818)
VA Overhead	(\$433,030,452)	(\$433,030,452)	(\$433,030,452)
VA Care Operational Cost Total (PV)	(\$8,455,371,335)	(\$8,455,371,335)	(\$8,455,371,335)
CC Direct	(\$4,575,753,105)	(\$4,575,753,105)	(\$4,575,753,105)
Delivery and Operations	(\$207,965,489)	(\$207,965,489)	(\$207,965,489)



	Status Quo	Modernization	VA Recommendation
Care Coordination	(\$218,408,423)	(\$218,408,423)	(\$218,408,423)
CC Overhead	(\$271,830,156)	(\$271,830,156)	(\$271,830,156)
Admin PMPM	(\$706,462,461)	(\$706,462,461)	(\$706,462,461)
Non-VA Care Operational Cost Total (PV)	(\$5,980,419,635)	(\$5,980,419,635)	(\$5,980,419,635)
Estimated Operational Costs (PV)	(\$14,435,790,970)	(\$14,435,790,970)	(\$14,435,790,970)

Appendix B – VISN 09 Eastern: Benefits Analysis Key Data

Below are key data points used in the benefit analysis, summarized in the above Benefit Analysis section.

Demand and Supply Inpatient

Table 44 – Demand and Supply Key Data Points for Scoring – Inpatient (IP)

Service Line	100% of FY29 In-house Bed Need	120% of FY29 In-house Bed Need	Operating Beds	Supply Adequacy (within 100-120% of in-house demand)
IP CLC	62	74	102	Over Supplied
IP Med/Surg	58	70	78	Over Supplied
IP MH	23	28	24	Adequately Supplied

Note: Community Living Center (CLC); Medicine (Med); Surgery (Surg); Mental Health (MH)

Source: Enrollee Healthcare Projection Model Base Year 2019

Outpatient

Table 45 – Demand and Supply Key Data Points for Scoring – Outpatient (OP)

Physician Supply Adequacy	Count of Specialties	Percentage
Adequately Supplied	12	44%



Physician Supply Adequacy	Count of Specialties	Percentage
Under Supplied	15	56%

Note: VA supply in the Status Quo COA is quantitatively evaluated based on the data above. It is assumed the Modernization COA scales the capacity of existing facilities up or down to meet future Veteran in-house demand. Similar to the Modernization COA, it is assumed the VA Recommendation COA scales the capacity of existing and proposed facilities up or down to meet future Veteran in-house demand. However, the VA Recommendation COA may account for factors that demand projections do not consider that may shift the future balance of in-house and community workload, such as:

- Areas with unmet Veteran demand that may warrant a net new point of care
- Low-census inpatient acute programs that may pose risks to quality and training programs, potentially warranting a shift to community providers
- Community capacity factors that may warrant changes to VA capacity

Source: Office of Productivity, Efficiency and Staffing 2019 Capacity Report

Table 46 – New Facility Demand Guidelines

Facility or Service	Guideline
Inpatient Acute VAMCs	Greater than or equal to 35,000 overlapping enrollees
Inpatient CLC	Greater than or equal to 21,000 overlapping enrollees
Health Care Center	Greater than or equal to 34,000 overlapping enrollees
MS CBOC	Greater than or equal to 4,300 non-overlapping enrollees
CBOC	Greater than or equal to 2,500 non-overlapping enrollees

Note: The above guidelines are used to determine whether a new (not replacement) point of care or service proposed in the VA recommendation had adequate demand.

Access

Table 47 – Access Key Data Points for Scoring

COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 30 minutes of VA-provided OP Mental Health	73.8%	73.8%	Maintained within 1%



COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 30 minutes of VA-provided OP Primary Care	80.0%	80.0%	Maintained within 1%
Status Quo	% of enrollees within 60 minutes of VA-provided OP Specialty Care	86.4%	86.4%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	99.2%	99.2%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.8%	99.8%	Maintained within 1%
Status Quo	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Mental Health	73.8%	73.8%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Primary Care	80.0%	80.0%	Maintained within 1%
Modernization	% of enrollees within 60 minutes of VA-provided OP Specialty Care	86.4%	86.4%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	99.2%	99.2%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.8%	99.8%	Maintained within 1%



COA	Measure	Current	Future	Result
Modernization	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Mental Health	73.8%	80.8%	Increased 1% or more
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Primary Care	80.0%	80.8%	Maintained within 1%
VA Recommendation	% of enrollees within 60 minutes of VA-provided OP Specialty Care	86.4%	91.5%	Increased 1% or more
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	99.2%	99.3%	Maintained within 1%
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.8%	99.8%	Maintained within 1%
VA Recommendation	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (HPIDN) (inclusive of VA, Community Care Network, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future HPIDN. The table above shows the results for enrollee proximity to the full HPIDN as well as to VA-provided care in the market.

Source: Enrollee data from the FY19 Geocoded Enrollee File. Existing VA facility location data from VAST. Commercial provider location data from Definitive Healthcare.



Quality

Main Patient Care Facility Construction Date

Table 48 – Quality Key Data Points for Scoring – Age

Facility	Main Patient Care Facility Construction Date	Built Pre-1970?
(V09) (621) Mountain Home	1990	No

Source: Main patient care facility construction and renovation dates from CAI Buildings and FCA Condition Gaps Reports 9-14-2020

Inpatient Acute Demand

Table 49 – Quality Key Data Points for Scoring – Inpatient Acute Demand

Facility	Service	Demand Guideline	Meets or Exceeds Guideline?	VA Recommendation
(V09) (621) Mountain Home	IP Med	20 ADC	Yes	Maintain
(V09) (621) Mountain Home	IP Surg	1,600 Cases	Yes	Maintain
(V09) (621) Mountain Home	IP MH	8 ADC	Yes	Maintain

Source: FY 2029 average daily census for inpatient services is based on Enrollee Healthcare Projection Model Base Year 2019. 2019 Total Surgical Cases is from the VA National Surgery Office.

Facilities and Sustainability

Table 50 – Facilities and Sustainability Key Data Points for Scoring

Facility	Main Patient Care Facility Construction Date	Most Recent Main Patient Care Facility Renovation Date	Exceeds Useful Life?
(V09) (621) Mountain Home	1990	N/A	No

Note: Exceeding useful life is defined as 1) When a main patient care facility was built before 1970 it has exceeded its useful life, even if it has undergone major renovation in the last 40 years. 2) When a main patient care facility was built after 1970 but is still more than 40 years old (built on or after 1971 and before 1989), it must have undergone major renovation within the last 40 years to not exceed its useful life. 3) When a main patient care facility was built in or after 1989, it has not exceeded its useful life.

Source: From CAI Buildings and FCA Condition Gaps Reports 9-14-2020

**Table 51— Key Data Points for Scoring - Recruitment and Retention**

Facility	Expands VA's Ability to Recruit/Retain?
(V09) Knoxville, TN IP Partnership	Yes

Mission

Table 52 – Mission Key Data Points for Scoring

The Status Quo and Modernization COAs are assumed to have no impact on VA’s statutory missions. The impact of the VA Recommendation on VA’s statutory missions is shown in the table below:

Facility	Training Impact	Research Impact	4th Mission Impact	Market Plan Includes New Facilities/Services To Increase Training/Research Opportunities
(V09) (621) Mountain Home	No impact on training	Maintains or Has Plan to Transition	No PRC Designation	Increases Research Opportunities, Increases Training Opportunities



VISN 09 Western

The recommendations for modernization and realignment of VHA infrastructure submitted by the Secretary of the Department of Veterans Affairs to the Asset and Infrastructure Review (AIR) Commission are focused on allowing VA to provide accessible, timely, and high-quality health care for Veterans now and in the future. To inform the recommendations, VA conducted a Cost Benefit Analysis (CBA) that examines the cost-efficiency and benefits to Veterans of various courses of action (COAs) within each market. The CBA compares the costs and benefits associated with maintaining the current facilities, modernizing the current facilities, or strategically realigning and modernizing facilities in each market to inform the identification of a preferred COA.

The CBA aligns with requirements outlined in Section 1703C of Title 38, United States Code (U.S.C.), as added by Section 203 of the VA MISSION Act of 2018.

VA MISSION Act, Section 203(2)(F)

“In making recommendations under this subsection, the Secretary shall consider...the extent and timing of potential costs and savings, including the number of years such costs or savings will be incurred, beginning with the date of completion of the proposed recommendation.”

This CBA summary document defines the COAs, provides a brief overview of the methodology, and outlines the results of the CBA and the associated sensitivity analysis.

Overview of COAs and Methodology

The Cost Benefit Analysis (CBA) reviews, analyzes, and compares the costs and benefits of three distinct courses of action (COA):

- maintaining VA’s current facilities assuming no changes or additional modernization to current facilities, programs, and infrastructure (COA Name: Status Quo)
- modernizing the current facilities without strategically realigning facilities (COA Name: Modernization)
- strategically realigning and modernizing facilities (COA Name: VA Recommendation to the AIR Commission)

To evaluate these courses of action, VA examined the combined cost and benefits of each COA for each market. The CBA was conducted at the market level, rather than at the facility level, to allow for a holistic assessment of a COA’s impact that considers optimization of the market across all health care facilities. The financial costs were assessed using a Present Value (PV) analysis while the non-financial benefits were assessed using a Benefits Analysis Scoring process. Ultimately, the CBA results in a Cost-Benefit Index – a simple metric by which to compare the combined cost and non-financial benefits associated with each COA. The CBI equals the total life-cycle cost (PV) of each COA in PV dollars, divided by the Benefits Analysis score for that COA’s non-financial benefits normalized to the billions place. The COA with the lowest CBI score is the preferred COA.



Summary of Results

The VA Recommendation COA is the leading COA analyzed in the VISN 09 Western Market due to its leading Cost Benefit Index (CBI) score. The CBI score for the VA Recommendation COA (1.08) is 38.9% lower than the Status Quo COA (1.77) and 20.1% lower than the Modernization COA (1.36).

The VA Recommendation COA is \$987.4 M (7.0%) more expensive than the Status Quo COA and \$259.4 M (1.7%) more expensive than the Modernization COA. While the VA Recommendation COA increases cost compared to the Status Quo and Modernization COAs, it also increases benefits as seen by a 14-point benefits score compared to 8 for the Status Quo COA and 11 for the Modernization COA.

The tables below detail the present values, benefit scores, and CBIs for each COA.

Table 53 – CBI Scores by COA

	Status Quo	Modernization	VA Recommendation
COA PV (\$)	(\$14,185,562,184)	(\$14,913,554,010)	(\$15,172,954,034)
Benefit Analysis Score	8	11	14
CBI (Normalized in \$Billions)	1.77	1.36	1.08
CBI % Change vs. Status Quo	N/A	-23.5%	-38.9%
CBI % Change vs. Modernization	N/A	N/A	-20.1%

Table 54 – Cost Analysis Cost Variance by COA

Cost Variance	Status Quo	Modernization	VA Recommendation
Capital Cost Variance vs. Status Quo	N/A	(\$727,991,825)	(\$987,391,850)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	N/A	(\$727,991,825)	(\$987,391,850)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	(\$259,400,024)

Note: Operational unit costs were provided at the parent facility level not at the facility level. Therefore, the analysis does not estimate the changes in operational costs stemming from new, expanded, or removed points of care (POC). The analysis only shows changes to operational costs when a service line is shifted, at the parent facility level, from VA care to non-VA care.

**Table 55 – Benefit Analysis Scores by COA**

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3
Quality	2	3	3
Facilities and Sustainability	1	2	2
Mission	2	2	3
Total Benefit Score	8	11	14

VA Recommendation

The VA Recommendation for the VISN 09 Western Market COA is detailed below.

- Modernize and realign the Memphis VAMC by:
 - Modernizing the RRTP at the Memphis VAMC
 - Modernizing the inpatient medicine and surgical space at the Memphis VAMC
 - Modernizing the SCI/D space at the Memphis VAMC
- Modernize and realign by establishing a new stand-alone CLC in the vicinity of Memphis, Tennessee
- Modernize and realign outpatient facilities in the market by:
 - Establishing a new CBOC in the vicinity of Millington, Tennessee
 - Relocating the Covington CBOC to a new site in the vicinity of Wolfchase, Tennessee, and closing the existing Covington CBOC
 - Relocating the Tupelo CBOC to a new site in the vicinity of Tupelo, Mississippi, and closing the existing Tupelo CBOC
 - Relocating all services at the Helena CBOC and closing the Helena CBOC

Cost Analysis

The Cost Analysis highlighted the estimated Present Value (PV) of each COA for the VISN 09 Western Market across a 30-year horizon. The cost of the VA Recommendation COA (\$15.2 B) was higher than the Status Quo COA (\$14.2 B) and the Modernization COA (\$14.9 B).

For the VISN 09 Western Market, the VA Recommendation COA is \$987.4 M (7.0%) more expensive than the Status Quo COA and \$259.4 M (1.7%) more expensive than the Modernization COA. The cost difference between the VA Recommendation COA and Status Quo COA can be attributed to new facilities, closing or modernizing existing facilities, and scaling capacity of existing facilities up or down to meet future Veteran in-house demand to accommodate changes in demand.



The table below outlines the costs associated with each of the COAs. For more detail refer to Appendix A – VISN 09 Western: Capital and Operational Costs Detail.

Table 56 – Total Cost Summary by COA

	Status Quo	Modernization	VA Recommendation
Total Costs (PV)	(\$14,185,562,184)	(\$14,913,554,010)	(\$15,172,954,034)
Capital Cost Variance vs. Status Quo	N/A	(\$727,991,825)	(\$987,391,850)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Non-VA Care Operational Cost Variance	N/A	\$0	\$0
VA Care Operational Cost Variance	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	N/A	(\$727,991,825)	(\$987,391,850)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	(\$259,400,024)

Benefit Analysis

This section describes the non-financial benefit analysis results for the VISN 09 Western Market across five domains: Demand and Supply, Access, Quality, Facilities and Sustainability, and Mission. The results indicate that the VA Recommendation COA provides the most benefit (greatest Total Benefit Score) in comparison to the Status Quo and Modernization COAs.

Table 57 – Benefit Analysis Scores by COA

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3
Quality	2	3	3
Facilities and Sustainability	1	2	2
Mission	2	2	3



Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Total Benefit Score	8	11	14

The scoring and rationale within each domain are described in the following sections. The data underlying the analysis is provided in Appendix B – VISN 09 Western: Benefits Analysis Key Data. Additional information regarding the scoring methodology is provided in the CBA Methodology.

Demand and Supply

Within the Demand and Supply domain, the CBA considers how each COA impacts VA’s ability to meet Veteran demand in the future. Each COA is assessed on two benefit components: (1) the ability to balance demand and supply; (2) the changes to facility placement or service offerings that improve VA’s ability to meet future demand.

The table below shows the scores for VISN 09 Western for this domain.

Table 58 – Demand and Supply Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3

Status Quo: The COA received a score of 1 because at least one inpatient service line was over/under supplied, or more than 50% of specialties were inadequately supplied when compared to future Veteran in-house demand. Additionally, no changes to facilities or services were introduced that improve VA’s ability to meet the future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, expansion of services).

Modernization: The COA received a score of 2 because, while Modernization right-sizes services to meet future Veteran in-house demand, the COA does not include changes to facilities or services that improve VA’s ability to meet future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, addition of new services).

VA Recommendation: The COA received a score of 3 because it right-sizes services to meet future Veteran enrollee demand and includes changes to facilities or services that improve VA’s ability to meet future Veteran enrollee demand based on guidelines established in the CBA methodology. These changes include the following:

- Establishes a new Memphis CLC to provide inpatient community living center services; 36,801 enrollees live within 60 minutes of the proposed facility
- Establishes a new Wolfchase MS CBOC to provide primary care, specialty care, and outpatient mental health services; there are 7,905 enrollees for which the proposed facility is the closest VA point of care within 60 minutes
- Establishes a new Millington CBOC to provide primary care and outpatient mental health services; there are 4,696 enrollees for which the proposed facility is the closest VA point of care within 30 minutes
- Expands the Tupelo CBOC to a MS CBOC, adding specialty care services
- Expands the Jackson CBOC to a MS CBOC, adding specialty care services



Access

Within the Access domain, the CBA considers how each COA impacts Veteran access to care in the future. Each COA is assessed on the change in enrollee proximity to VA-provided primary care, specialty care, and outpatient mental health care.

The table below shows the CBA access scores for VISN 09 Western for this domain.

Table 59 – Access Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Access	2	2	3

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (inclusive of VA, Community Care Network providers, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future high-performing integrated delivery network (HPIDN).

Status Quo: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

Modernization: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

VA Recommendation: The COA received a score of 3 because access to VA-provided primary care increased 1% or more, specialty care increased 1% or more, and outpatient mental health care increased 1% or more.

Quality

Within the Quality domain, the CBA considers how each COA impacts the quality of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the ability of the main patient care facilities to support modern healthcare; (2) the ability of demand to support clinical competency.

The table below shows the scores for VISN 09 Western for this domain.

Table 60 – Quality Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Quality	2	3	3

Status Quo: The COA received a score of 2 for two reasons. First, the COA includes main patient care facilities that were built prior to the emergence of modern healthcare design principles and specific standards to support modern medicine (e.g., floor-to-floor heights, corridor widths, columns spacing, and utility infrastructure requirements). Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA's planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.



Modernization: The COA received a score of 3 for two reasons. First, the COA contains only modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

VA Recommendation: The COA received a score of 3 for two reasons. First, the COA contains only modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

Facilities and Sustainability

Within the Facilities and Sustainability domain, the CBA considers how each COA impacts the sustainability of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the useful life of the main patient care facilities; (2) changes that strengthen VA’s ability to recruit and retain providers.

The table below shows the scores for VISN 09 Western for this domain.

Table 61 – Facilities and Sustainability Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Facilities and Sustainability	1	2	2

Note: The American Hospital Association estimates that a hospital’s useful life, a measure which predicts the productive period of a typical capital asset before it becomes obsolete or needs replacement, is currently 40 years.

Status Quo: The COA received a score of 1 for two reasons. First, the COA includes at least one main patient care facility that exceeds its useful life as defined by the American Hospital Association, indicating it may be obsolete or need replacement. Second, the COA does not include changes that strengthen VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

Modernization: The COA received a score of 2 for two reasons. First, the COA replaces all main patient care facilities that have exceeded their useful life with modern facilities that can be sustained over the coming years. Second, while the COA includes modernized infrastructure, which may attract providers, it does not include additional changes to support VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).



VA Recommendation: The COA received a score of 2 for two reasons. First, the COA replaces all main patient care facilities that have exceeded their useful life with modern facilities that can be sustained over the coming years. Second, while the COA includes modernized infrastructure, which may attract providers, it does not include additional changes to support VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

Mission

Within the Mission domain, the CBA considers how each COA impacts VA’s ability to support its statutory missions of Education, Research, and Emergency Preparedness in the future. Each COA is assessed on three benefit components: (1) the impact on training programs; (2) the impact on research programs; (3) the impact on emergency preparedness.

A COA’s overall score in the Mission domain is determined by the rounded average (unweighted) of its component (e.g., Education, Research, Emergency Preparedness) scores. The table below shows the scores for VISN 09 Western for this domain.

Table 62 – Mission Scoring Summary

Subdomain	Status Quo	Modernization	VA Recommendation
Education	2	2	3
Research	2	2	3
Emergency Preparedness	2	2	2
Overall Mission Score (Rounded Average)	2	2	3

Status Quo: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Modernization: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.



VA Recommendation: The COA received a score of 3 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 3 because inpatient acute services remain VA-delivered and thus the COA maintains existing training programs. Additionally, the COA includes new (not replacement) infrastructure that creates new opportunities for training within the market.
- **Research:** The COA received a score of 3 because it maintains all research programs and builds new (not replacement) infrastructure to support additional research space.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Sensitivity Analysis

A sensitivity analyses study shows how various sources of uncertainty in a mathematical model contribute to the model's overall uncertainty. The market is considered sensitive to a scenario when the VA Recommendation is no longer the leading COA due to changes in benefit scores, VA capital costs, VA operational costs, or non-VA operational costs.

The table below outlines the sensitivity analysis scenarios completed.

Table 63 – Sensitivity Analysis Scenarios

Sensitivity Analysis Scenarios
Increase Benefit Scores for Status Quo and Modernization in increments of one from 1 to 3 points
Increase VA Capital Costs in 50% increments from 0% to 300%
Increase VA Operational Costs in 50% increments from 0% to 300%
Increase Non-VA Operational Costs in 50% increments from 0% to 300%

Sensitivity Analysis Results Summary

In the VISN 09 Western Market, one scenario changed the outcome of the CBA:

- Increasing the Modernization benefits score by three points



Sensitivity Analysis Full Results

The below tables show the results across all sensitivity analysis scenarios.

Table 64 – Sensitivity Analyses – Benefit Score Increase

Status Quo and Modernization Benefit Score Change	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
+0	1.77	1.36	1.08	VA Recommendation
+1	1.58	1.24	1.08	VA Recommendation
+2	1.42	1.15	1.08	VA Recommendation
+3	1.29	1.07	1.08	Modernization

Table 65 – Sensitivity Analyses – VA Capital Cost Increase

VA Capital Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	1.77	1.36	1.08	VA Recommendation
50%	1.80	1.41	1.14	VA Recommendation
100%	1.84	1.47	1.19	VA Recommendation
150%	1.87	1.52	1.24	VA Recommendation
200%	1.90	1.58	1.30	VA Recommendation
250%	1.93	1.64	1.35	VA Recommendation
300%	1.96	1.69	1.40	VA Recommendation



Table 66 – Sensitivity Analyses – VA Operational Cost Increase

VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	1.77	1.36	1.08	VA Recommendation
50%	2.37	1.79	1.43	VA Recommendation
100%	2.97	2.22	1.77	VA Recommendation
150%	3.57	2.66	2.11	VA Recommendation
200%	4.16	3.09	2.45	VA Recommendation
250%	4.76	3.53	2.79	VA Recommendation
300%	5.36	3.96	3.13	VA Recommendation

Table 67 – Sensitivity Analyses – Non-VA Operational Cost Increase

Non-VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	1.77	1.36	1.08	VA Recommendation
50%	2.03	1.54	1.23	VA Recommendation
100%	2.29	1.73	1.38	VA Recommendation
150%	2.55	1.92	1.53	VA Recommendation
200%	2.80	2.11	1.67	VA Recommendation
250%	3.06	2.29	1.82	VA Recommendation



Non-VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
300%	3.32	2.48	1.97	VA Recommendation

**Appendix A – VISN 09 Western: Capital and Operational Costs Detail****Table 68 – Capital Costs by COA**

	Status Quo	Modernization	VA Recommendation
VAMC Ideal Square Footage	-	1,236,874	1,328,560
Build New GSF	-	415,499	483,415
Renovate In Place GSF	-	374,992	376,653
Matched Convert To GSF	-	300,958	299,297
Demolition GSF	-	552,849	552,849
Total Build New Cost	\$0	(\$380,508,615)	(\$439,672,299)
Total Renovate In Place Cost	\$0	(\$141,803,418)	(\$142,420,719)
Total Matched Convert To Cost	\$0	(\$113,810,963)	(\$112,675,888)
Total Demolition Cost	\$0	(\$18,678,426)	(\$18,678,426)
Total Lease Build-Out Cost	\$0	(\$16,742,665)	(\$57,061,926)
Total New Lease Cost	\$0	(\$48,864,488)	(\$166,538,956)
Total Existing Lease Cost	(\$39,934,621)	(\$39,934,565)	(\$35,621,630)
NRM Costs for Owned Facilities	(\$339,023,925)	(\$144,395,860)	(\$155,099,593)
FCA Correction Cost	(\$88,632,557)	N/A	N/A
Estimated Base Modernization Cost	(\$467,591,103)	(\$904,739,001)	(\$1,127,769,437)
Additional Common/Lobby Space Needed (GSF)	-	145,425	169,195
Cost of Additional Common/Lobby Space	\$0	(\$108,310,312)	(\$126,014,334)
Additional Parking Cost	\$0	(\$9,728,965)	(\$12,731,046)



	Status Quo	Modernization	VA Recommendation
Potential Land Acquisition Cost	\$0	(\$2,612,227)	(\$3,384,148)
Seismic Correction Cost	(\$21,501,450)	(\$11,934,047)	(\$11,934,047)
Non-Building FCA Correction Cost	(\$12,569,139)	(\$12,569,139)	(\$12,569,139)
Activation Costs	\$0	(\$179,759,827)	(\$194,651,391)
Estimated Additional Costs for Modernization	(\$34,070,589)	(\$324,914,517)	(\$361,284,105)
Cost Adjustment: In-Progress Construction	N/A	N/A	\$0
Cost Adjustment: In-Progress Lease	N/A	N/A	\$0
Estimated Facilities Costs (PV)	(\$501,661,692)	(\$1,229,653,518)	(\$1,489,053,542)

Table 69 – Operational Costs by COA

	Status Quo	Modernization	VA Recommendation
VA Direct	(\$5,319,380,442)	(\$5,319,380,442)	(\$5,319,380,442)
Fixed Direct	(\$614,659,689)	(\$614,659,689)	(\$614,659,689)
VA Specific Direct	(\$182,998,520)	(\$182,998,520)	(\$182,998,520)
Indirect	(\$2,588,933,848)	(\$2,588,933,848)	(\$2,588,933,848)
VA Specific Indirect	(\$372,117,509)	(\$372,117,509)	(\$372,117,509)
Research and Education	(\$1,210,535)	(\$1,210,535)	(\$1,210,535)
VA Overhead	(\$481,769,645)	(\$481,769,645)	(\$481,769,645)
VA Care Operational Cost Total (PV)	(\$9,561,070,189)	(\$9,561,070,189)	(\$9,561,070,189)
CC Direct	(\$3,078,789,750)	(\$3,078,789,750)	(\$3,078,789,750)
Delivery and Operations	(\$130,624,659)	(\$130,624,659)	(\$130,624,659)



	Status Quo	Modernization	VA Recommendation
Care Coordination	(\$116,120,270)	(\$116,120,270)	(\$116,120,270)
CC Overhead	(\$163,856,600)	(\$163,856,600)	(\$163,856,600)
Admin PMPM	(\$633,439,023)	(\$633,439,023)	(\$633,439,023)
Non-VA Care Operational Cost Total (PV)	(\$4,122,830,304)	(\$4,122,830,304)	(\$4,122,830,304)
Estimated Operational Costs (PV)	(\$13,683,900,492)	(\$13,683,900,492)	(\$13,683,900,492)

Appendix B – VISN 09 Western: Benefits Analysis Key Data

Below are key data points used in the benefit analysis, summarized in the above Benefit Analysis section.

Demand and Supply Inpatient

Table 70 – Demand and Supply Key Data Points for Scoring – Inpatient (IP)

Service Line	100% of FY29 In-house Bed Need	120% of FY29 In-house Bed Need	Operating Beds	Supply Adequacy (within 100-120% of in-house demand)
IP CLC	16	19	0	Under Supplied
IP Med/Surg	68	82	138	Over Supplied
IP MH	27	32	32	Adequately Supplied

Note: Community Living Center (CLC); Medicine (Med); Surgery (Surg); Mental Health (MH)

Source: Enrollee Healthcare Projection Model Base Year 2019

Outpatient

Table 71 – Demand and Supply Key Data Points for Scoring – Outpatient (OP)

Physician Supply Adequacy	Count of Specialties	Percentage
Adequately Supplied	11	41%



Physician Supply Adequacy	Count of Specialties	Percentage
Under Supplied	16	59%

Note: VA supply in the Status Quo COA is quantitatively evaluated based on the data above. It is assumed the Modernization COA scales the capacity of existing facilities up or down to meet future Veteran in-house demand. Similar to the Modernization COA, it is assumed the VA Recommendation COA scales the capacity of existing and proposed facilities up or down to meet future Veteran in-house demand. However, the VA Recommendation COA may account for factors that demand projections do not consider that may shift the future balance of in-house and community workload, such as:

- Areas with unmet Veteran demand that may warrant a net new point of care
- Low-census inpatient acute programs that may pose risks to quality and training programs, potentially warranting a shift to community providers
- Community capacity factors that may warrant changes to VA capacity

Source: Office of Productivity, Efficiency and Staffing 2019 Capacity Report

Table 72 – New Facility Demand Guidelines

Facility or Service	Guideline
Inpatient Acute VAMCs	Greater than or equal to 35,000 overlapping enrollees
Inpatient CLC	Greater than or equal to 21,000 overlapping enrollees
Health Care Center	Greater than or equal to 34,000 overlapping enrollees
MS CBOC	Greater than or equal to 4,300 non-overlapping enrollees
CBOC	Greater than or equal to 2,500 non-overlapping enrollees

Note: The above guidelines are used to determine whether a new (not replacement) point of care or service proposed in the VA recommendation had adequate demand.

Access

Table 73 – Access Key Data Points for Scoring

COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 30 minutes of VA-provided OP Mental Health	68.9%	68.9%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of VA-provided OP Primary Care	68.9%	68.9%	Maintained within 1%



COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 60 minutes of VA-provided OP Specialty Care	56.0%	56.0%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	97.5%	97.5%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%
Status Quo	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Mental Health	68.9%	68.9%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Primary Care	68.9%	68.9%	Maintained within 1%
Modernization	% of enrollees within 60 minutes of VA-provided OP Specialty Care	56.0%	56.0%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	97.5%	97.5%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%
Modernization	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%



COA	Measure	Current	Future	Result
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Mental Health	68.9%	70.4%	Increased 1% or more
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Primary Care	68.9%	70.4%	Increased 1% or more
VA Recommendation	% of enrollees within 60 minutes of VA-provided OP Specialty Care	56.0%	84.6%	Increased 1% or more
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	97.5%	97.7%	Maintained within 1%
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%
VA Recommendation	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (HPIDN) (inclusive of VA, Community Care Network, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future HPIDN. The table above shows the results for enrollee proximity to the full HPIDN as well as to VA-provided care in the market.

Source: Enrollee data from the FY19 Geocoded Enrollee File. Existing VA facility location data from VAST. Commercial provider location data from Definitive Healthcare.

Quality

Main Patient Care Facility Construction Date

Table 74 – Quality Key Data Points for Scoring – Age

Facility	Main Patient Care Facility Construction Date	Built Pre-1970?
(V09) (614) Memphis	1967	Yes



Source: Main patient care facility construction and renovation dates from CAI Buildings and FCA Condition Gaps Reports 9-14-2020

Inpatient Acute Demand

Table 75 – Quality Key Data Points for Scoring – Inpatient Acute Demand

Facility	Service	Demand Guideline	Meets or Exceeds Guideline?	VA Recommendation
(V09) (614) Memphis	IP Med	20 ADC	Yes	Maintain
(V09) (614) Memphis	IP Surg	1,600 Cases	Yes	Maintain
(V09) (614) Memphis	IP MH	8 ADC	Yes	Maintain

Note: The Status Quo and Modernization COAs are assumed to maintain all current facilities and services. The VA Recommendation COA proposes maintaining, partnering, and divesting of services at each facility, shown in the last column titled “VA Recommendation”. To score a 3, the VA recommendation must partner or divest of all low-demand services.

Source: FY 2029 average daily census for inpatient services is based on Enrollee Healthcare Projection Model Base Year 2019. 2019 Total Surgical Cases is from the VA National Surgery Office.

Facilities and Sustainability

Table 76 – Facilities and Sustainability Key Data Points for Scoring

Facility	Main Patient Care Facility Construction Date	Most Recent Main Patient Care Facility Renovation Date	Exceeds Useful Life?
(V09) (614) Memphis	1967	N/A	Yes

Note: Exceeding useful life is defined as 1) When a main patient care facility was built before 1970 it has exceeded its useful life, even if it has undergone major renovation in the last 40 years. 2) When a main patient care facility was built after 1970 but is still more than 40 years old (built on or after 1971 and before 1989), it must have undergone major renovation within the last 40 years to not exceed its useful life. 3) When a main patient care facility was built in or after 1989, it has not exceeded its useful life.

Source: From CAI Buildings and FCA Condition Gaps Reports 9-14-2020



Table 77 – Key Data Points for Scoring - Recruitment and Retention

Facility	Expands VA's Ability to Recruit/Retain?
N/A	N/A

Mission

Table 78 – Mission Key Data Points for Scoring

The Status Quo and Modernization COAs are assumed to have no impact on VA’s statutory missions. The impact of the VA Recommendation on VA’s statutory missions is shown in the table below:

Facility	Training Impact	Research Impact	4th Mission Impact	Market Plan Includes New Facilities/Services To Increase Training/Research Opportunities
(V09) (614) Memphis	No impact on training	Maintains or Has Plan to Transition	No PRC Designation	Increases Research Opportunities, Increases Training Opportunities



VISN 09 Northern

The recommendations for modernization and realignment of VHA infrastructure submitted by the Secretary of the Department of Veterans Affairs to the Asset and Infrastructure Review (AIR) Commission are focused on allowing VA to provide accessible, timely, and high-quality health care for Veterans now and in the future. To inform the recommendations, VA conducted a Cost Benefit Analysis (CBA) that examines the cost-efficiency and benefits to Veterans of various courses of action (COAs) within each market. The CBA compares the costs and benefits associated with maintaining the current facilities, modernizing the current facilities, or strategically realigning and modernizing facilities in each market to inform the identification of a preferred COA.

The CBA aligns with requirements outlined in Section 1703C of Title 38, United States Code (U.S.C.), as added by Section 203 of the VA MISSION Act of 2018.

VA MISSION Act, Section 203(2)(F)

“In making recommendations under this subsection, the Secretary shall consider...the extent and timing of potential costs and savings, including the number of years such costs or savings will be incurred, beginning with the date of completion of the proposed recommendation.”

This CBA summary document defines the COAs, provides a brief overview of the methodology, and outlines the results of the CBA and the associated sensitivity analysis.

Overview of COAs and Methodology

The Cost Benefit Analysis (CBA) reviews, analyzes, and compares the costs and benefits of three distinct courses of action (COA):

- maintaining VA’s current facilities assuming no changes or additional modernization to current facilities, programs, and infrastructure (COA Name: Status Quo)
- modernizing the current facilities without strategically realigning facilities (COA Name: Modernization)
- strategically realigning and modernizing facilities (COA Name: VA Recommendation to the AIR Commission)

To evaluate these courses of action, VA examined the combined cost and benefits of each COA for each market. The CBA was conducted at the market level, rather than at the facility level, to allow for a holistic assessment of a COA’s impact that considers optimization of the market across all health care facilities. The financial costs were assessed using a Present Value (PV) analysis while the non-financial benefits were assessed using a Benefits Analysis Scoring process. Ultimately, the CBA results in a Cost-Benefit Index – a simple metric by which to compare the combined cost and non-financial benefits associated with each COA. The CBI equals the total life-cycle cost (PV) of each COA in PV dollars, divided by the Benefits Analysis score for that COA’s non-financial benefits normalized to the billions place. The COA with the lowest CBI score is the preferred COA.



Summary of Results

The VA Recommendation COA is the leading COA analyzed in the VISN 09 Northern Market due to its leading Cost Benefit Index (CBI) score. The CBI score for the VA Recommendation COA (1.71) is 33.8% lower than the Status Quo COA (2.59) and 15.9% lower than the Modernization COA (2.04).

The VA Recommendation COA is \$1.6 B (7.6%) more expensive than the Status Quo COA and \$144.0 M (0.6%) less expensive than the Modernization COA. While the VA Recommendation COA increases cost compared to the Status Quo COA and decreases costs compared to the Modernization COA, it also increases benefits as seen by a 13-point benefits score compared to 8 for the Status Quo COA and 11 for the Modernization COA.

The tables below detail the present values, benefit scores, and CBIs for each COA.

Table 79 – CBI Scores by COA

	Status Quo	Modernization	VA Recommendation
COA PV (\$)	(\$20,693,655,075)	(\$22,417,380,514)	(\$22,273,402,468)
Benefit Analysis Score	8	11	13
CBI (Normalized in \$Billions)	2.59	2.04	1.71
CBI % Change vs. Status Quo	N/A	-21.2%	-33.8%
CBI % Change vs. Modernization	N/A	N/A	-15.9%

Table 80 – Cost Analysis Cost Variance by COA

Cost Variance	Status Quo	Modernization	VA Recommendation
Capital Cost Variance vs. Status Quo	N/A	(\$1,723,725,439)	(\$1,579,747,393)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	N/A	(\$1,723,725,439)	(\$1,579,747,393)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	\$143,978,046

Note: Operational unit costs were provided at the parent facility level not at the facility level. Therefore, the analysis does not estimate the changes in operational costs stemming from new, expanded, or removed points of care (POC). The analysis only shows changes to operational costs when a service line is shifted, at the parent facility level, from VA care to Non-VA care.

**Table 81 – Benefit Analysis Scores by COA**

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3
Quality	2	3	2
Facilities and Sustainability	1	2	2
Mission	2	2	3
Total Benefit Score	8	11	13

VA Recommendation

The VA Recommendation for the VISN 09 Northern Market COA is detailed below.

- Modernize and realign the Louisville VAMC by:
 - Closing the existing Louisville VAMC upon completion of the replacement medical center VAMC
- Modernize and realign by establishing a new stand-alone CLC in the vicinity of Louisville, Kentucky
- Modernize and realign outpatient facilities in the market by:
 - Establishing a new CBOC in the vicinity of Frankfort, Kentucky
 - Establishing a new MS CBOC in the vicinity of Elizabethtown, Kentucky
 - Establishing a new CBOC in the vicinity of La Grange, Kentucky
 - Relocating the Berea CBOC to a new site in the vicinity of Richmond, Kentucky, and closing the existing Berea CBOC
 - Relocating the Newburg MS CBOC to a new site in the vicinity of south Louisville, Kentucky, and closing the existing Newburg MS CBOC
 - Relocating all services to the proposed La Grange CBOC and closing the Carrollton CBOC

Cost Analysis

The Cost Analysis highlighted the estimated Present Value (PV) of each COA for the VISN 09 Northern Market across a 30-year horizon. The cost of the VA Recommendation COA (\$22.3 B) was higher than the Status Quo COA (\$20.7 B) and lower than the Modernization COA (\$22.4 B).

For the VISN 09 Northern Market, the VA Recommendation COA is \$1.6 B (7.6%) more expensive than the Status Quo COA and \$144.0 M (0.6%) less expensive than the Modernization COA. The cost difference between the VA Recommendation COA and Status Quo COA can be attributed to new facilities, closing or modernizing existing facilities, and scaling capacity of existing facilities up or down to meet future Veteran in-house demand to accommodate changes in demand.



The table below outlines the costs associated with each of the COAs. For more detail refer to Appendix A – VISN 09 Northern: Capital and Operational Costs Detail.

Table 82 – Total Cost Summary by COA

	Status Quo	Modernization	VA Recommendation
Total Costs (PV)	(\$20,693,655,075)	(\$22,417,380,514)	(\$22,273,402,468)
Capital Cost Variance vs. Status Quo	N/A	(\$1,723,725,439)	(\$1,579,747,393)
Operational Cost Variance vs. Status Quo	N/A	\$0	\$0
Non-VA Care Operational Cost Variance	N/A	\$0	\$0
VA Care Operational Cost Variance	N/A	\$0	\$0
Estimated Total Cost Variance vs. Status Quo	N/A	(\$1,723,725,439)	(\$1,579,747,393)
Estimated Total Cost Variance vs. Modernization	N/A	N/A	\$143,978,046

Benefit Analysis

This section describes the non-financial benefit analysis results for the VISN 09 Northern Market across five domains: Demand and Supply, Access, Quality, Facilities and Sustainability, and Mission. The results indicate that the VA Recommendation COA provides the most benefit (greatest Total Benefit Score) in comparison to the Status Quo and Modernization COAs.

Table 83 – Benefit Analysis Scores by COA

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3
Access	2	2	3
Quality	2	3	2
Facilities and Sustainability	1	2	2
Mission	2	2	3



Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Total Benefit Score	8	11	13

The scoring and rationale within each domain are described in the following sections. The data underlying the analysis is provided in Appendix B – VISN 09 Northern: Benefits Analysis Key Data. Additional information regarding the scoring methodology is provided in the CBA Methodology.

Demand and Supply

Within the Demand and Supply domain, the CBA considers how each COA impacts VA’s ability to meet Veteran demand in the future. Each COA is assessed on two benefit components: (1) the ability to balance demand and supply; (2) the changes to facility placement or service offerings that improve VA’s ability to meet future demand.

The table below shows the scores for VISN 09 Northern for this domain.

Table 84 – Demand and Supply Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Demand and Supply	1	2	3

Status Quo: The COA received a score of 1 because at least one inpatient service line was over/under supplied, or more than 50% of specialties were inadequately supplied when compared to future Veteran in-house demand. Additionally, no changes to facilities or services were introduced that improve VA’s ability to meet the future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, expansion of services).

Modernization: The COA received a score of 2 because, while Modernization right-sizes services to meet future Veteran in-house demand, the COA does not include changes to facilities or services that improve VA’s ability to meet the future Veteran enrollee population (e.g., relocation or establishment of facilities in areas with greater Veteran demand, addition of new services).

VA Recommendation: The COA received a score of 3 because it right-sizes services to meet future Veteran enrollee demand and includes changes to facilities or services that improve VA’s ability to meet future Veteran enrollee demand based on guidelines established in the CBA methodology. These changes include the following:

- Establishes a new Louisville CLC to provide inpatient community living center services; 52,202 enrollees live within 60 minutes of the proposed facility
- Establishes a new Frankfort CBOC to provide primary care and outpatient mental health services; there are 2,794 enrollees for which the proposed facility is the closest VA point of care within 30 minutes
- Establishes a new Elizabethtown MS CBOC to provide primary care, specialty care, and outpatient mental health services; there are 8,231 enrollees for which the proposed facility is the closest VA point of care within 60 minutes
- Establishes a new La Grange CBOC to provide primary care and outpatient mental health services; there are 2,640 enrollees for which the proposed facility is the closest VA point of care within 30 minutes



- Establishes a new Richmond MS CBOC to provide primary care, specialty care, and outpatient mental health services; there are 6,594 enrollees for which the proposed facility is the closest VA point of care within 60 minutes
- Expands the New Albany CBOC to a MS CBOC, adding specialty care services
- Expands the Stonybrook CBOC to a MS CBOC, adding specialty care services

Access

Within the Access domain, the CBA considers how each COA impacts Veteran access to care in the future. Each COA is assessed on the change in enrollee proximity to VA-provided primary care, specialty care, and outpatient mental health care.

The table below shows the CBA access scores for VISN 09 Northern for this domain.

Table 85 – Access Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Access	2	2	3

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (inclusive of VA, Community Care Network providers, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future high-performing integrated delivery network (HPIDN).

Status Quo: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

Modernization: The COA received a score of 2 because access is maintained within 1% for VA-provided primary care, specialty care, and outpatient mental health care.

VA Recommendation: The COA received a score of 3 because access to VA-provided primary care increased 1% or more, specialty care increased 1% or more, and outpatient mental health care increased 1% or more.

Quality

Within the Quality domain, the CBA considers how each COA impacts the quality of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the ability of the main patient care facilities to support modern healthcare; (2) the ability of demand to support clinical competency.

The table below shows the scores for VISN 09 Northern for this domain.

Table 86 – Quality Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Quality	2	3	2

Status Quo: The COA received a score of 2 for two reasons. First, the COA includes main patient care facilities that were built prior to the emergence of modern healthcare design principles and specific



standards to support modern medicine (e.g., floor-to-floor heights, corridor widths, columns spacing, and utility infrastructure requirements). Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

Modernization: The COA received a score of 3 for two reasons. First, the COA contains only modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand at or above VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

VA Recommendation: The COA received a score of 2 for two reasons. First, the COA replaces aged infrastructure with modern facilities that meet modern health care design standards. Modern facilities support current standards of care (e.g., PACT-enabled environment in the outpatient setting, single patient rooms in the inpatient setting) and utilization of technologies. They can also improve the experience for both Veterans and staff. Second, the COA includes facilities with projected future demand below VA planning guidelines for maintaining programs. VA’s planning guidelines reflect that sufficient volume and diversity of cases are required for all members of the care team to maintain proficiency and quality care delivery.

Facilities and Sustainability

Within the Facilities and Sustainability domain, the CBA considers how each COA impacts the sustainability of Veteran care in the future. Each COA is assessed based on two benefit components: (1) the useful life of the main patient care facilities; (2) changes that strengthen VA’s ability to recruit and retain providers.

The table below shows the scores for VISN 09 Northern for this domain.

Table 87 – Facilities and Sustainability Scoring Summary

Key Benefit Domain	Status Quo	Modernization	VA Recommendation
Facilities and Sustainability	1	2	2

Note: The American Hospital Association estimates that a hospital’s useful life, a measure which predicts the productive period of a typical capital asset before it becomes obsolete or needs replacement, is currently 40 years.

Status Quo: The COA received a score of 1 for two reasons. First, the COA includes at least one main patient care facility that exceeds its useful life as defined by the American Hospital Association, indicating it may be obsolete or need replacement. Second, the COA does not include changes that strengthen VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

Modernization: The COA received a score of 2 for two reasons. First, the COA replaces all main patient care facilities that have exceeded their useful life with modern facilities that can be sustained over the



coming years. Second, while the COA includes modernized infrastructure, which may attract providers, it does not include additional changes to support VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

VA Recommendation: The COA received a score of 2 for two reasons. First, the COA replaces all main patient care facilities that have exceeded their useful life with modern facilities that can be sustained over the coming years. Second, while the COA includes modernized infrastructure, which may attract providers, it does not include additional changes to support VA’s ability to recruit or retain providers (e.g., relocation of VA facilities closer to health care hubs based on Hospital Referral Regions; new or expanded partnerships between VA and academic affiliates, other Federal facilities, or community facilities).

Mission

Within the Mission domain, the CBA considers how each COA impacts VA’s ability to support its statutory missions of Education, Research, and Emergency Preparedness in the future. Each COA is assessed on three benefit components: (1) the impact on training programs; (2) the impact on research programs; (3) the impact on emergency preparedness.

A COA’s overall score in the Mission domain is determined by the rounded average (unweighted) of its component (e.g., Education, Research, Emergency Preparedness) scores. The table below shows the scores for VISN 09 Northern for this domain.

Table 88 – Mission Scoring Summary

Subdomain	Status Quo	Modernization	VA Recommendation
Education	2	2	3
Research	2	2	3
Emergency Preparedness	2	2	2
Overall Mission Score (Rounded Average)	2	2	3

Status Quo: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Modernization: The COA received a score of 2 (rounded average of scores across Education, Research, and Emergency Preparedness).



- **Education:** The COA received a score of 2 because it does not impact inpatient acute service lines and thus maintains existing training programs.
- **Research:** The COA received a score of 2 because all existing facilities with research programs are maintained.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

VA Recommendation: The COA received a score of 3 (rounded average of scores across Education, Research, and Emergency Preparedness).

- **Education:** The COA received a score of 3 because inpatient acute services remain VA-delivered and thus the COA maintains existing training programs. Additionally, the COA includes new (not replacement) infrastructure that creates new opportunities for training within the market
- **Research:** The COA received a score of 3 because it maintains all research programs and builds new (not replacement) infrastructure to support additional research space.
- **Emergency Preparedness:** The COA received a score of 2 because it maintains the current count of Primary Receiving Center-designated VAMCs in the market.

Sensitivity Analysis

A sensitivity analyses study shows how various sources of uncertainty in a mathematical model contribute to the model's overall uncertainty. The market is considered sensitive to a scenario when the VA Recommendation is no longer the leading COA due to changes in benefit scores, VA capital costs, VA operational costs, or non-VA operational costs.

The table below outlines the sensitivity analysis scenarios completed.

Table 89 – Sensitivity Analysis Scenarios

Sensitivity Analysis Scenarios
Increase Benefit Scores for Status Quo and Modernization in increments of one from 1 to 3 points
Increase VA Capital Costs in 50% increments from 0% to 300%
Increase VA Operational Costs in 50% increments from 0% to 300%
Increase Non-VA Operational Costs in 50% increments from 0% to 300%

Sensitivity Analysis Results Summary

In the VISN 09 Northern Market, one scenario changed the outcome of the CBA:

- Increasing the Modernization benefits score by three points



Sensitivity Analysis Full Results

The below tables show the results across all sensitivity analysis scenarios.

Table 90 – Sensitivity Analyses – Benefit Score Increase

Status Quo and Modernization Benefit Score Change	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
+0	2.59	2.04	1.71	VA Recommendation
+1	2.30	1.87	1.71	VA Recommendation
+2	2.07	1.72	1.71	VA Recommendation
+3	1.88	1.60	1.71	Modernization

Table 91 – Sensitivity Analyses – VA Capital Cost Increase

VA Capital Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	2.59	2.04	1.71	VA Recommendation
50%	2.65	2.16	1.81	VA Recommendation
100%	2.71	2.29	1.91	VA Recommendation
150%	2.77	2.41	2.01	VA Recommendation
200%	2.84	2.53	2.11	VA Recommendation
250%	2.90	2.66	2.21	VA Recommendation
300%	2.96	2.78	2.31	VA Recommendation



Table 92 – Sensitivity Analyses – VA Operational Cost Increase

VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	2.59	2.04	1.71	VA Recommendation
50%	3.53	2.73	2.30	VA Recommendation
100%	4.48	3.41	2.88	VA Recommendation
150%	5.42	4.10	3.46	VA Recommendation
200%	6.37	4.79	4.04	VA Recommendation
250%	7.31	5.48	4.62	VA Recommendation
300%	8.26	6.16	5.20	VA Recommendation

Table 93 – Sensitivity Analyses – Non-VA Operational Cost Increase

Non-VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
0%	2.59	2.04	1.71	VA Recommendation
50%	2.87	2.25	1.89	VA Recommendation
100%	3.16	2.45	2.06	VA Recommendation
150%	3.44	2.66	2.24	VA Recommendation
200%	3.73	2.87	2.42	VA Recommendation
250%	4.02	3.08	2.59	VA Recommendation



Non-VA Operational Cost Increase %	Status Quo CBI	Modernization CBI	VA Recommendation CBI	Leader (lowest CBI)
300%	4.30	3.28	2.77	VA Recommendation

**Appendix A – VISN 09 Northern: Capital and Operational Costs Detail****Table 94 – Capital Costs by COA**

	Status Quo	Modernization	VA Recommendation
VAMC Ideal Square Footage	-	2,197,961	2,665,857
Build New GSF	-	1,200,291	1,573,588
Renovate In Place GSF	-	388,056	381,939
Matched Convert To GSF	-	189,512	159,574
Demolition GSF	-	1,022,277	1,073,146
Total Build New Cost	\$0	(\$1,054,006,297)	(\$1,346,731,679)
Total Renovate In Place Cost	\$0	(\$152,141,798)	(\$151,460,287)
Total Matched Convert To Cost	\$0	(\$76,687,750)	(\$64,407,606)
Total Demolition Cost	\$0	(\$35,146,291)	(\$27,661,615)
Total Lease Build-Out Cost	\$0	(\$77,294,661)	(\$100,004,889)
Total New Lease Cost	\$0	(\$225,589,453)	(\$291,870,798)
Total Existing Lease Cost	(\$71,702,880)	(\$71,702,705)	(\$54,744,502)
NRM Costs for Owned Facilities	(\$736,970,858)	(\$256,595,690)	(\$311,219,085)
FCA Correction Cost	(\$157,442,999)	N/A	N/A
Estimated Base Modernization Cost	(\$966,116,736)	(\$1,949,164,645)	(\$2,348,100,461)
Additional Common/Lobby Space Needed (GSF)	-	420,102	550,756
Cost of Additional Common/Lobby Space	\$0	(\$318,619,418)	(\$418,228,937)
Additional Parking Cost	\$0	(\$59,803,733)	(\$363,846,456)



	Status Quo	Modernization	VA Recommendation
Potential Land Acquisition Cost	\$0	(\$6,456,077)	(\$630,910)
Seismic Correction Cost	(\$12,070,316)	(\$572,624)	(\$572,624)
Non-Building FCA Correction Cost	(\$19,286,923)	(\$19,286,921)	(\$5,543,428)
Activation Costs	\$0	(\$367,295,996)	(\$393,298,553)
Estimated Additional Costs for Modernization	(\$31,357,239)	(\$772,034,769)	(\$1,182,120,908)
Cost Adjustment: In-Progress Construction	N/A	N/A	\$953,000,000
Cost Adjustment: In-Progress Lease	N/A	N/A	\$0
Estimated Facilities Costs (PV)	(\$997,473,976)	(\$2,721,199,414)	(\$2,577,221,368)

Table 95 – Operational Costs by COA

	Status Quo	Modernization	VA Recommendation
VA Direct	(\$8,576,252,281)	(\$8,576,252,281)	(\$8,576,252,281)
Fixed Direct	(\$915,187,725)	(\$915,187,725)	(\$915,187,725)
VA Specific Direct	(\$409,217,318)	(\$409,217,318)	(\$409,217,318)
Indirect	(\$3,942,744,933)	(\$3,942,744,933)	(\$3,942,744,933)
VA Specific Indirect	(\$476,017,524)	(\$476,017,524)	(\$476,017,524)
Research and Education	(\$178,478)	(\$178,478)	(\$178,478)
VA Overhead	(\$805,462,034)	(\$805,462,034)	(\$805,462,034)
VA Care Operational Cost Total (PV)	(\$15,125,060,293)	(\$15,125,060,293)	(\$15,125,060,293)
CC Direct	(\$3,109,161,075)	(\$3,109,161,075)	(\$3,109,161,075)
Delivery and Operations	(\$131,144,315)	(\$131,144,315)	(\$131,144,315)



	Status Quo	Modernization	VA Recommendation
Care Coordination	(\$124,462,415)	(\$124,462,415)	(\$124,462,415)
CC Overhead	(\$169,558,284)	(\$169,558,284)	(\$169,558,284)
Admin PMPM	(\$1,036,794,718)	(\$1,036,794,718)	(\$1,036,794,718)
Non-VA Care Operational Cost Total (PV)	(\$4,571,120,807)	(\$4,571,120,807)	(\$4,571,120,807)
Estimated Operational Costs (PV)	(\$19,696,181,099)	(\$19,696,181,099)	(\$19,696,181,099)

Appendix B – VISN 09 Northern: Benefits Analysis Key Data

Below are key data points used in the benefit analysis, summarized in the above Benefit Analysis section.

Demand and Supply Inpatient

Table 96 – Demand and Supply Key Data Points for Scoring – Inpatient (IP)

Service Line	100% of FY29 In-house Bed Need	120% of FY29 In-house Bed Need	Operating Beds	Supply Adequacy (within 100-120% of in-house demand)
IP CLC	27	32	50	Over Supplied
IP Med/Surg	129	155	157	Over Supplied
IP MH	28	33	36	Over Supplied

Note: Community Living Center (CLC); Medicine (Med); Surgery (Surg); Mental Health (MH)

Source: Enrollee Healthcare Projection Model Base Year 2019

Outpatient

Table 97 – Demand and Supply Key Data Points for Scoring – Outpatient (OP)

Physician Supply Adequacy	Count of Specialties	Percentage
Adequately Supplied	8	30%
Under Supplied	19	70%



Note: VA supply in the Status Quo COA is quantitatively evaluated based on the data above. It is assumed the Modernization COA scales the capacity of existing facilities up or down to meet future Veteran in-house demand. Similar to the Modernization COA, it is assumed the VA Recommendation COA scales the capacity of existing and proposed facilities up or down to meet future Veteran in-house demand. However, the VA Recommendation COA may account for factors that demand projections do not consider that may shift the future balance of in-house and community workload, such as:

- Areas with unmet Veteran demand that may warrant a net new point of care
- Low-census inpatient acute programs that may pose risks to quality and training programs, potentially warranting a shift to community providers
- Community capacity factors that may warrant changes to VA capacity

Source: Office of Productivity, Efficiency and Staffing 2019 Capacity Report

Table 98 – New Facility Demand Guidelines

Facility or Service	Guideline
Inpatient Acute VAMCs	Greater than or equal to 35,000 overlapping enrollees
Inpatient CLC	Greater than or equal to 21,000 overlapping enrollees
Health Care Center	Greater than or equal to 34,000 overlapping enrollees
MS CBOC	Greater than or equal to 4,300 non-overlapping enrollees
CBOC	Greater than or equal to 2,500 non-overlapping enrollees

Note: The above guidelines are used to determine whether a new (not replacement) point of care or service proposed in the VA recommendation had adequate demand.

Access

Table 99 – Access Key Data Points for Scoring

COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 30 minutes of VA-provided OP Mental Health	73.4%	73.4%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of VA-provided OP Primary Care	73.7%	73.7%	Maintained within 1%
Status Quo	% of enrollees within 60 minutes of VA-provided OP Specialty Care	87.2%	87.2%	Maintained within 1%



COA	Measure	Current	Future	Result
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	99.7%	99.7%	Maintained within 1%
Status Quo	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%
Status Quo	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Mental Health	73.4%	73.4%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of VA-provided OP Primary Care	73.7%	73.7%	Maintained within 1%
Modernization	% of enrollees within 60 minutes of VA-provided OP Specialty Care	87.2%	87.2%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	99.7%	99.7%	Maintained within 1%
Modernization	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	99.9%	Maintained within 1%
Modernization	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Mental Health	73.4%	75.6%	Increased 1% or more



COA	Measure	Current	Future	Result
VA Recommendation	% of enrollees within 30 minutes of VA-provided OP Primary Care	73.7%	75.6%	Increased 1% or more
VA Recommendation	% of enrollees within 60 minutes of VA-provided OP Specialty Care	87.2%	93.0%	Increased 1% or more
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Mental Health	99.7%	99.7%	Maintained within 1%
VA Recommendation	% of enrollees within 30 minutes of HPIDN-provided OP Primary Care	99.9%	100.0%	Maintained within 1%
VA Recommendation	% of enrollees within 60 minutes of HPIDN-provided OP Specialty Care	100.0%	100.0%	Maintained within 1%

Note: the CBA Access domain score is based on enrollee proximity to VA-provided care only rather than the full high-performing integrated delivery network (HPIDN) (inclusive of VA, Community Care Network, and non-Community Care Network providers meeting quality criteria). While a COA may have a reduced access score within the CBA, the Section 203 Criteria analysis shows that the VA Recommendation COA maintains or improves access to all service lines in the future HPIDN. The table above shows the results for enrollee proximity to the full HPIDN as well as to VA-provided care in the market.

Source: Enrollee data from the FY19 Geocoded Enrollee File. Existing VA facility location data from VAST. Commercial provider location data from Definitive Healthcare.

Quality

Main Patient Care Facility Construction Date

Table 100 – Quality Key Data Points for Scoring – Age

Facility	Main Patient Care Facility Construction Date	Built Pre-1970?
(V09) (596) Lexington-Leestown	1930	Yes
(V09) (596A4) Lexington-Cooper	1973	No
(V09) (603) Louisville	1952	Yes



Source: Main patient care facility construction and renovation dates from CAI Buildings and FCA Condition Gaps Reports 9-14-2020

Inpatient Acute Demand

Table 101 – Quality Key Data Points for Scoring – Inpatient Acute Demand

Facility	Service	Demand Guideline	Meets or Exceeds Guideline?	VA Recommendation
(V09) (603) Louisville	IP Med	20 ADC	Yes	Relocate
(V09) (603) Louisville	IP Surg	1,600 Cases	Yes	Relocate
(V09) (603) Louisville	IP MH	8 ADC	Yes	Relocate
(V09) (596A4) Lexington-Cooper	IP Med	20 ADC	Yes	Maintain
(V09) (596A4) Lexington-Cooper	IP Surg	1,600 Cases	Yes	Maintain
(V09) (596A4) Lexington-Cooper	IP MH	8 ADC	Yes	Maintain

Note: The Status Quo and Modernization COAs are assumed to maintain all current facilities and services. The VA Recommendation COA proposes maintaining, partnering, and divesting of services at each facility, shown in the last column titled “VA Recommendation”. To score a 3, the VA recommendation must partner or divest of all low-demand services.

Source: FY 2029 average daily census for inpatient services is based on Enrollee Healthcare Projection Model Base Year 2019. 2019 Total Surgical Cases is from the VA National Surgery Office.

Facilities and Sustainability

Table 102 – Facilities and Sustainability Key Data Points for Scoring

Facility	Main Patient Care Facility Construction Date	Most Recent Main Patient Care Facility Renovation Date	Exceeds Useful Life?
(V09) (596) Lexington-Leestown	1930	N/A	Yes
(V09) (596A4) Lexington-Cooper	1973	1989	No
(V09) (603) Louisville	1952	1989	Yes



Note: Exceeding useful life is defined as 1) When a main patient care facility was built before 1970 it has exceeded its useful life, even if it has undergone major renovation in the last 40 years. 2) When a main patient care facility was built after 1970 but is still more than 40 years old (built on or after 1971 and before 1989), it must have undergone major renovation within the last 40 years to not exceed its useful life. 3) When a main patient care facility was built in or after 1989, it has not exceeded its useful life.

Source: From CAI Buildings and FCA Condition Gaps Reports 9-14-2020

Table 103 – Key Data Points for Scoring - Recruitment and Retention

Facility	Expands VA's Ability to Recruit/Retain?
N/A	N/A

Mission

Table 104 – Mission Key Data Points for Scoring

The Status Quo and Modernization COAs are assumed to have no impact on VA’s statutory missions. The impact of the VA Recommendation on VA’s statutory missions is shown in the table below:

Facility	Training Impact	Research Impact	4th Mission Impact	Market Plan Includes New Facilities/Services To Increase Training/Research Opportunities
(V09) (596) Lexington-Leestown	No impact on training	Maintains or Has Plan to Transition	No PRC Designation	Increases Research Opportunities, Increases Training Opportunities
(V09) (603) Louisville	No impact on training	Maintains or Has Plan to Transition	No PRC Designation	Increases Research Opportunities, Increases Training Opportunities
(V09) (596A4) Lexington-Cooper	No impact on training	No Research Program	Maintains PRC-designation	Increases Research Opportunities, Increases Training Opportunities