



Purple Heart Medal Recipients

Frequently Asked Questions



What Benefits are Available to You?

- Enhanced enrollment in Priority Group 3 (unless enrolled in Priority Group 1 or 2).
- Exemption from copays for hospital care and medical outpatient care. This exemption does not include copays for medication and extended care.
- Eligibility for hearing aids (sensorineural aids).

Note: There are no special benefits for beneficiary travel.

How to Apply for VA Health Care

If you are a Purple Heart Medal recipient and not currently enrolled to receive VA medical benefits, you may provide documentation to support receipt of the medal along with your Enrollment Application for VA Health Care Benefits, [Form 10-10EZ](#).

There are four ways you can apply.

- Mail your signed application to VA Health Eligibility Center, PO Box 5207, Janesville, WI 53547-5207.
- Apply online at www.va.gov/health-care.
- Visit your closest VA health care facility. You can find a VA medical center or clinic near you at www.va.gov/find-locations/.
- Call VA toll free at 1-877-222-VETS (8387), Monday through Friday between 8:00 a.m. and 8:00 p.m. eastern time.

You may be asked to provide one or more of the following supporting documentation to confirm your military service and receipt of the Purple Heart:

- DD Form 214 (Certificate of Release or Discharge from Active Duty)
- DD Form 215 (Correction to DD Form 214)
- Other military discharge documents, such as WD AGO Forms
- Service records showing the award
- Military orders of the award

Note: The actual Purple Heart medal or a Certificate of Award will not suffice for verification purposes without one of the documents noted above.

If you are **currently enrolled** and have not provided VA with information that you are a Purple Heart Medal recipient and would like to update your records with us, please visit your VA medical facility or mail a copy of your Purple Heart documentation to:

VA Health Eligibility Center
PO Box 5207
Janesville, WI 53547-5207

You may also fax supporting documentation to the Health Eligibility Center at 404-828-5060.

What We Will Do

- Update our records, verify your eligibility, and ensure you are enrolled and assigned to the correct priority group.
- Reimburse verified Purple Heart recipients for any medical care copays that were made to VA on or after November 30, 1999, the date the Purple Heart Benefit was enacted, or the date you were awarded the Purple Heart, whichever is later. This does not include pharmacy or extended care copays.

If You Need Additional Assistance

- The Enrollment Coordinator at the nearest VA medical center can help you find sources for military service documentation. You may also complete Standard Form 180 "Request Pertaining to Military Records" and mail it to the address on that form. The form can be obtained on the web at www.archives.gov/research/order/standard-form-180.pdf.
- Contact your local Veteran's Service Organization for assistance.
- Call VA toll free at 1-877-222-VETS (8387).