

VHA and Salesforce Enhance the VA Benefits Module to Support Veterans

# Information Sheet



The Department of Veterans Affairs (VA) announces a significant update to the [VA Benefits for Veterans](#) module, a collaborative effort between the Veterans Health Administration (VHA) and [Salesforce](#). The VA Benefits for Veterans module has been enhanced to better serve Veterans, Service members, and military spouses as they transition to the civilian workforce.

In support of VHA, the [National Center for Health Advancement and Partnerships \(HAP\)](#) coordinated the partnership with [Salesforce Military](#), to help active military, Veterans, and their families achieve the certifications and support needed for a career in technology. The partnership supports access to free training, education, and job opportunities through [Trailhead](#), Salesforce's free online learning platform that provides access to in-demand technology skills through an engaging and gamified experience.



Throughout the partnership, VHA and Salesforce have worked together to [develop a range of informational and technical learning modules that are freely accessible to the public](#). Among these modules is the [VA Benefits for Veterans module](#), which consists of multiple learning units on VA benefits. Each unit covers a variety of helpful topics and is designed to be completed within approximately 10 minutes.

Since its launch in February 2021, more than 7,000 individuals have successfully completed the module and acquired valuable skills to maximize their benefits. Additionally, the VA Benefits for Veterans module boasts a high completion rate and feedback score, demonstrating its user-friendly design, comprehensive content, and relevance to the military community.

"The Salesforce Military program aligns with VA's mission of serving Veterans by providing free training and career development support to both Veterans and their spouses," said Christine Eickhoff, HAP health system specialist. "The partnership is dedicated to supporting Veterans, Service members, and military spouses as they transition to civilian workforce or strive to achieve their career goals after leaving the military."

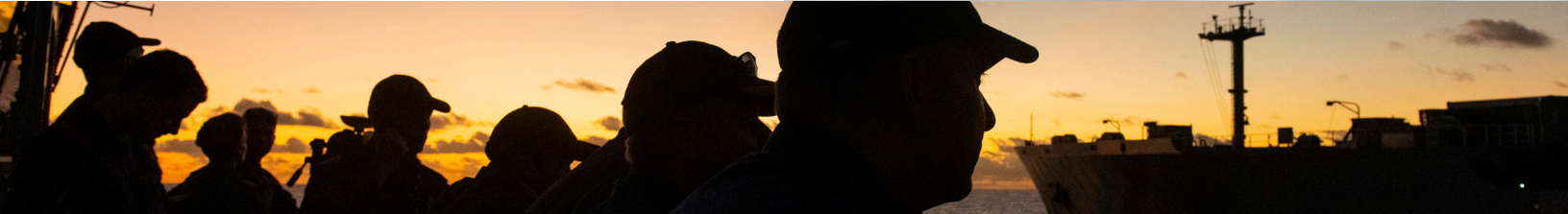


U.S. Department of Veterans Affairs

Veterans Health Administration  
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In spring 2023, the VA Benefits for Veterans module underwent an update, incorporating 5 interactive units that facilitate easy navigation and comprehension of benefits-related information.

“We expanded the module to provide an even broader range of benefits, up-to-date information, interactive features, and supplementary resources,” stated Katherine Clark, head of Salesforce Military. “This enhancement underscores our commitment to equipping Veterans with the support and resources they need as they transition into the civilian workforce.”



The updated VA Benefits for Veterans Module includes the following units:

- 1 Get Started With VA:** Helps individuals understand the range of services and benefits offered by the VA including eligibility factors, required documents for applications, the application process, and obtaining the VA Welcome Kit.
- 2 Access VA Health Benefits:** Focuses on VA healthcare services and benefits including PACT Act-related benefits, medical, vision, and dental care and specialty care services like surgery, mental health, and physical therapy.
- 3 Explore Financial Services Benefits:** Provides information on financial assistance benefits provided by VA including compensation, pension, life insurance, and home loan programs.
- 4 Tap Into Educational and Career Benefits:** Delves into educational and training benefits offered by VA including the GI Bill, assistance with college tuition, finding the right school or training program, and career counseling.
- 5 Develop Your Career Soft Skills:** Provides information on personalized career planning, the Transition Assistance Program, vocational rehabilitation, employment resources, and support for starting a business.

To learn more about VHA partnerships, visit <https://www.va.gov/healthpartnerships/>.

To learn more about Salesforce Military, visit <https://veterans.my.site.com/s/>.

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