

Grant & Per Diem (GPD) Program

VHA Homeless Programs

Helpful Practices: Enhancing Referrals for GPD Case Management

- Case Management (CM) grantees use local radio stations and media to advertise their program.
- CM grantees develop flyers and referral forms and socialize their program to other community providers and resource centers in the area.
- CM grantees and VA liaisons coordinate with VA Community Resource and Referral staff to receive referrals of Veterans coming in who are at-risk of possible homelessness.
- Healthcare for Homeless Veterans outreach teams assist Veterans with housing search and refer to the GPD CM grantees when the Veteran is housed.
- VA Liaisons develop an in-reach spreadsheet that includes information about local case management grants and communicate regularly to VA medical center departments (e.g., HPACT, SAARTP, Social Work) about the referral process.
- CM grantees establish a connection with and ongoing referral stream from local Vet Centers.
- CM grantees and VA medical center staff attend all local Coordinated Entry, case conferencing, and/or By-Name-List meetings.
- CM grantees establish a regular presence at local GPD transitional housing sites.
 - The liaison can assist with establishing this connection.
 - There is an emphasis on early engagement and rapport building with the Veterans, so they remain committed to working with the CM grantee upon GPD discharge.
 - GPD transitional housing grantees can engage in a warm handoff.
 - There is no duplication of services.
- CM grantees and liaisons establish connections with local Supportive Services for Veteran Families (SSVF) grantees to support referrals who are not eligible for SSVF or who can no longer work with SSVF but are still in need of case management services.
- Liaisons and grantees socialize the *GPD Referral Packet for SSVF TFA* available on our GPD provider website. This allows Veterans to access SSVF temporary financial assistance (such as deposits) prior to entering permanent housing.

Please email the GPD National Program Office at gpdgrants@va.gov with questions.