CAMBRIDGE VA OUTPATIENT CLINIC

VA | U.S. Department of Veterans Affairs
Veterans Health Administration
VA Maryland Health Care System

Cambridge VA Outpatient Clinic

830 Chesapeake Drive, Cambridge, MD 21613

410-228-6243 | Toll-Free: 877-864-9611

Eligibility & Enrollment: 877-222-8387

www.maryland.va.gov

Hours: Monday-Friday, 8 a.m. to 4:30 p.m. (except holidays)

Welcome to the Cambridge VA Outpatient Clinic

The Cambridge VA Outpatient Clinic, which is part of the VA Maryland Health Care System, offers health care services coordinated by experienced and compassionate primary care providers and support staff who specialize in delivering personalized attention to Veterans. The clinic provides general outpatient care, preventive health and education services, various medical screenings, and referrals to specialized programs and inpatient services available throughout the VA Maryland Health Care System.

Patient Information

Services

- Anticoagulation Clinic
- Audiology
- Hearing Aid Fitting
- Mental Health
- Optometry
- Podiatry
- Primary Care
- Social Work
- Telehealth
- Women's Health

Enrolling for VA Care

Online: Visit **www.va.gov** and click on the "Apply now for VA health care."

By Phone: Call **877-222-8387**
Monday through Friday between 8 a.m. and 8 p.m.

By Mail: Visit **www.va.gov/health-care/how-to-apply/** and click on "Download VA Form 10-10EZ" to print and fill out the application for VA health care enrollment.

Mail the completed form to:

Health Eligibility Center
2957 Clairmont Road, Suite 200
Atlanta, GA 30329

In Person: You can drop off a completed 10-10EZ at the Cambridge VA Outpatient Clinic Monday through Friday between 8 a.m. and 4:30 p.m.

Appointments

- Call **410-605-7333** Monday through Friday between 7:30 a.m. and 4:30 p.m. to schedule, change, cancel or confirm a clinic appointment.
- If you cannot make your scheduled appointment, please call to cancel or reschedule at least 24 hours in advance. This allows another Veteran to use your appointment time.
- Walk-in appointments are accommodated in as timely a manner as possible.

Prescriptions Refills

By Phone: Call **410-605-7395** (24 hours a day, 7 days a week)

Online: Visit **www.myhealth.va.gov**

By Mail: Fill out and sign your refill request form and use the return mailing label provided to mail the form to the appropriate outpatient pharmacy.

Emergency Care

- If you have a life-threatening emergency, call **911**.
- Once a Veterans' immediate emergency medical care needs have been addressed, the Veteran, a family member, friend or hospital staff member should call VA's National Emergency Notification Center at **844-724-7842** within 72 hours.

Urgent Care

- VA offers urgent care services to eligible Veterans at in-network urgent care clinics in the community. You can use VA's urgent care benefit to treat minor injuries and illnesses that are not life-threatening.
- For a listing of in-network urgent care providers in your community, visit **www.va.gov/find-locations/** or call VA's Office of Community Care at **877-881-7618** Monday – Friday between 8 a.m. and 4:30 p.m.

Telephone Care Line

- If you have a medical concern or question after hours, call the Telephone Care Line at **800-865-2441**. Trained professionals are available 24 hours a day, 7 days a week to answer your non-emergent, health care questions.

Veterans Crisis Line

- If you are having thoughts of hurting yourself or you want to speak with a mental health professional, call the Veterans Crisis Line 24 hours a day, 7 days a week at **800-273-8255**, and **press 1**.

Hours of Operation

Monday through Friday from 8 a.m. to 4:30 p.m. (except federal holidays).

Directions

From points East of Cambridge: Take Route 50 West to Cambridge, Maryland. Turn left onto Church Creek Road (Route 16). At the second street, turn right onto Chesapeake Drive. The entrance to the Cambridge VA Outpatient Clinic parking lot will be the first right off of Chesapeake Drive.

From points West of Cambridge: Take Route 50 East to Cambridge, Maryland. Turn right onto Church Creek Road (Route 16). At the second street, turn right onto Chesapeake Drive. The entrance to the Cambridge VA Outpatient Clinic parking lot will be the first right off of Chesapeake Drive.

Parking

There is plenty of free parking available at the clinic.

Transportation

For information about the door-to-door shuttle, the lower shore shuttle, or the shuttles to the Baltimore and Perry Point VA Medical Centers, call **410-228-6243, ext. 34167** or visit **www.maryland.va.gov/patients/shuttle.asp.**

Important Phone Numbers

Appointment Center	410-605-7333
Billing Information	866-393-0006
Cambridge VA Outpatient Clinic	410-228-6243
Care in the Community	410-642-2411, ext. 26924
Eligibility & Enrollment	877-222-8387
In-Network Urgent Care Providers	877-881-7618
Long-Term Care Information Line	410-642-1121
Maryland VA Benefits Program	800-446-4926, ext. 6450
MyHealtheVet	410-605-7045
Patient Advocate	410-642-2411, ext. 25097
Prescription Refill Line (24x7)	410-605-7395
Release of Information	410-642-2411, ext. 26028
Returning Veterans	410-605-7259
State Veterans Cemeteries	410-923-6981
Telephone Care Line (24x7)	800-865-2441
Toll-Free Number for Cambridge	877-864-9611
VA Benefits	800-827-1000
VA Burial Benefits	410-644-9696
Veterans Crisis Line (24x7)	800-273-8255 (Press 1)
Women Veterans Services	410-605-7275