# FORT MEADE VA OUTPATIENT CLINIC





U.S. Department of Veterans Affairs Veterans Health Administration VA Maryland Health Care System

### Fort Meade VA Outpatient Clinic 2479 5th Street, Suite 5138 Fort Meade, MD 20755 Phone: 410-305-5300 Eligibility & Enrollment: 877-222-8387 www.maryland.va.gov Hours: Monday-Friday, 8 a.m. to 4:30 p.m. (except federal holidays)

# Welcome to the Fort Meade VA Outpatient Clinic



The Fort Meade VA Outpatient Clinic, which is part of the VA Maryland Health Care System, offers health care services coordinated by experienced and compassionate primary care providers and support staff who specialize in delivering personalized attention to Veterans. The clinic provides general outpatient care, preventive health and education services, various medical screenings, and referrals to specialized programs and inpatient services available throughout the VA Maryland Health Care System.

## **Patient Information**

#### Services

- Audiology
- Battlefield Acupuncture
- Hearing Aid Repairs/ Adjustments
- Lab

#### **Enrolling for VA Care**

- **Online:** Visit **www.va.gov** and click on the "Apply now for VA health care."
- By Phone: Call 877-222-8387 Monday through Friday between 8 a.m. and 8 p.m.
- **By Mail:** Visit www.va.gov/health-care/how-to-apply/ and click on "Download VA Form 10-10EZ" to print and fill out the application for VA health care enrollment.

Mail the completed form to:

Health Eligibility Center 2957 Clairmont Road, Suite 200 Atlanta, GA 30329

In Person: You can drop off a completed 10-10EZ at the Fort Meade VA Outpatient Clinic Monday through Friday between 8 a.m. and 4:30 p.m.

- Mental Health
- Nutrition
- Optometry
- Primary Care
- Pulmonary
- Social Work
- Telehealth
- Women's Health

## Appointments

- Call **410-605-7333** Monday through Friday between 7:30 a.m. and 4:30 p.m. to schedule, change, cancel or confirm a clinic appointment.
- If you cannot make your scheduled appointment, please call to cancel or reschedule at least 24 hours in advance. This allows another Veteran to use your appointment time.
- Walk-in appointments are accommodated in as timely a manner as possible.

## **Prescription Refills**

By Phone: Call 410-605-7395 (24 hours a day, 7 days a week)

**Online:** Visit www.myhealth.va.gov

**By Mail:** Fill out and sign your refill request form and use the return mailing label provided to mail the form to the appropriate outpatient pharmacy.

## **Emergency Care**

- If you have a life-threatening emergency, call 911.
- Once a Veterans' immediate emergency medical care needs have been addressed, the Veteran, a family member, friend or hospital staff member should call VA's National Emergency Notification Center at 844-724-7842 within 72 hours.

# **Urgent Care**

- VA offers urgent care services to eligible Veterans at in-network urgent care clinics in the community. You can use VA's urgent care benefit to treat minor injuries and illnesses that are not life-threatening.
- For a listing of in-network urgent care providers in your community, visit www.va.gov/find-locations/ or call VA's Office of Community Care at 877-881-7618 Monday Friday between 8 a.m. and 4:30 p.m.

# **Telephone Care Line**

- If you have a medical concern or question after hours, call the Telephone Care Line at **800-865-2441**. Trained professionals are available 24 hours a day, 7 days a week to answer your non-emergent, health care questions.

# **Veterans Crisis Line**

- If you are having thoughts of hurting yourself or you want to speak with a mental health professional, call the Veterans Crisis Line 24 hours a day, 7 days a week at **800-273-8255**, and **press 1**.

# **Hours of Operation**

Monday through Friday from 8 a.m. to 4:30 p.m. (except federal holidays).

#### **Directions & Guidance for Accessing Fort Meade**

Take Interstate I-95 or I-295 to Maryland Route 175 East towards Fort Meade. Follow Route 175 East to the Reece Road gate for Fort Meade (on the right). At the Reece Road gate, Veteran patients will need to show a VA appointment letter, a government issued ID, and a VA ID card if available. After passing through the Reece Road gate, take an immediate left onto Ernie Pyle Street. Continue straight on Ernie Pyle Street through a red light at Mapes Road and a stop sign at Llewellyn Avenue. After crossing Llewellyn Avenue and after passing the Kimbrough Ambulatory Care Center, make a right onto 5th Street. The Fort Meade VA Outpatient Clinic is located on the right at 2479 5th Street.

#### Parking

There is plenty of free parking available at the clinic.

#### **Important Phone Numbers**

Appointment Center	410-605-7333
Billing Information	866-393-0006
Care in the Community	410-642-2411, ext. 26924
Eligibility & Enrollment	877-222-8387
Fort Meade VA Outpatient Clinic	410-305-5300
In-Network Urgent Care Providers	877-881-7618
Long-Term Care Information Line	410-642-1121
Maryland VA Benefits Program	800-446-4926, ext. 6450
MyHealtheVet	410-605-7045
Patient Advocate	410-605-7099
Prescription Refill Line (24x7)	410-605-7395
Release of Information	410-605-7348
Returning Veterans	410-605-7259
State Veterans Cemeteries	410-923-6981
Telephone Care Line (24x7)	800-865-2441
VA Benefits	800-827-1000
VA Burial Benefits	410-644-9696
Veterans Crisis Line (24x7)	800-273-8255 (Press 1)
Women Veterans Services	410-605-7275