#### EQUIPMENT LIFE CYCLE MANAGEMENT (ELCM)



# **Equipment Life Cycle Management Overview**



## SUMMARY

Equipment Life Cycle Management (ELCM) is streamlining the equipment life cycle process for non-expendable (NX) equipment across Veterans Health Administration (VHA). ELCM is deploying the ELCM operating model in its use of data and clinically-driven sourcing to acquire and deliver the highest quality equipment in the most cost effective and efficient manner, enabling the best healthcare possible for our Veterans.

The ELCM operating model comprises five key pillars that represent critical steps in the life cycle of equipment at VHA. The operating model is based on the Supply Chain Operations Reference (SCOR) Model, which is an industry best practice for effective Supply Chain management.

### **BENEFITS OF ELCM OPERATING MODEL**

- Provides guidelines, tools, and an annual planning timeline to help empower facilities to engage in proactive and long-term strategic equipment planning
- Analyzes, optimizes, and decreases the complexity of VHA equipment life cycle management

(UDOs) of equipment

 Reduces administrative burden of equipment purchases through the establishment of national contracts

## VHA SUPPLY CHAIN VISION STARTS WITH THE CLINICIAN AND ENDS WITH THE VETERAN

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Plan         • Strategic Planning         • Clinical Needs Identification and Requirements Definition         • Evidence-Based Value Analysis Process         • Supply and Demand Balancing	Source      Strategic Procurement and Contracting      Outcomes-Based Requirements Contracts      Local Ordering Officer Delegated Authority (OOD)      Supplier Performance Development	Deliver <ul> <li>Receiving</li> <li>Warehousing</li> <li>Material Management</li> <li>Installation</li> </ul>	Maintain      "Buy vs. Build"      Service Contracts and Warranty Management      Maintenance/ Repair      Parts, Supplies, and Spares Management      Field Support Services	Return <ul> <li>Disposition/ Reutilization</li> </ul>
<ul> <li>Budgeting and Financial Planning</li> <li>New Tech Assessment and Deployment Planning</li> </ul>				

#### THREE PROGRAM TEAMS SUPPORT THE EXECUTION OF THE ELCM OPERATING MODEL

ELCM is supported by a team of Project Managers, Biomedical Engineers, Nurses, Chief Supply Chain Officers (formerly "Chief Logistics Officers"), and Supply Systems Analysts, many of whom previously worked in the field within VHA.

OPERATING MODEL EXECUTION PROGRAM	CLINICAL EQUIPMENT PROGRAM	IMAGING/ RADIATION ONCOLOGY PROGRAM
<ul> <li>Educates and empowers stakeholders to improve local ELCM processes through Lunch &amp; Learns and webinars</li> <li>Implements best practices through Operations Support Visits to the field</li> </ul>	<ul> <li>Manages VHA's clinical equipment portfolio through a clinically driven, strategic sourcing model to provide clinicians with the most up to date equipment the industry has to offer, and forecast replacement needs</li> </ul>	<ul> <li>Manages VHA's portfolio of High-Tech Medical Equipment (HTME) and forecasts future needs to ensure adequate replacement planning and alignment with construction needs</li> </ul>
• Promotes the use of ELCM resources, such as the annual planning timeline, Strategic Equipment Planning Guide (SEPG) and Enterprise Equipment Request (EER) tools	<ul> <li>Establishes national contracts available on the National Equipment Catalog (NEC) for commonly purchased, clinically vetted equipment, which expedites procurement and leverages volume discounts</li> </ul>	<ul> <li>Supports the field to ensure proper installation timelines are in place for site prep completion prior to equipment delivery</li> <li>Identifies and tests new procurement processes to prevent undelivered orders</li> </ul>

## FOR MORE INFORMATION ON ELCM TOOLS AND PROCESSES, PLEASE REFER TO THE FOLLOWING:



#### **ELCM WEBSITE**

https://www.va.gov/opal/sac/nxEquipment.asp



ONE BOOK ON SUPPLY CHAIN MANAGEMENT

http://vaww.ceosh.med.va.gov/01HP/Pages/guidebook\_plo.shtml



#### **ELCM LUNCH AND LEARN SERIES**

http://go.va.gov/mx4x

ELCM FACT SHEETS CAN BE FOUND HERE: https://vaww.va.gov/plo/elcm/index.asp		
SEPG/EER PROCESS	Explains how VAMCs and VISNs should use SEPG; describes process for submitting an EER request. To access the SEPG portal, please visit: http://go.va.gov/5nyd To access the EER portal, please visit: http://go.va.gov/4nuy	
ANNUAL PLANNING CYCLE	Provides summary of key annual planning milestones and timeframes related to the SEPG and EER process for purchasing non-IT, non-expendable equipment.	
ELECTRONIC CATALOG (ECAT)	Explains the benefits of ECAT as a web-based distribution and payment system that can be used to order clinical equipment that is not currently available through the NEC. Please visit this site to access ECAT training materials: http://go.va.gov/rpbv	
NEC	Summarizes the purpose of the NEC. To access the NEC, please visit: https://www.va.gov/opal/sac/nxEquipment.asp	
PROCESS FOR DESIGNATING AND APPOINTING ORDERING OFFICERS	to engage in procurement activities for national contracts awarded by the Strategic	
ELCM TRAINING	Outlines a series of Veterans Affairs Acquisition Academy (VAAA) courses for employees who want to learn more about effective life cycle management for equipment and expendables. For more information on the training available, please visit: https://www.acquisitionacademy.va.gov/	

**VHA ELCM CONTACTS** 

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We look forward to partnering with you to drive positive changes in equipment life cycle management across VHA.			FOR ANY QUESTIONS, PLEASE CONTACT YOUR	
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